

REQUEST FOR PROPOSALS

#HHSC FY14-0559

Removal and Replacement of Commercial Dryers

For

Hilo Medical Center 1190 Waianuenue Avenue Hilo, Hawaii 96720

AN AGENCY OF THE STATE OF HAWAII

Proposals due no later than 3:00 PM, HST, Wednesday, January 7, 2015

TABLE OF CONTENTS

	Page No.
OFFER & ACCEPTANCE PAGE	3
SECTION 1: GENERAL NOTICE	4
SECTION 2: SCOPE OF WORK	9
SECTION 3: PROPOSALS	20
SECTION 4: PRICING SCHEDULE & COMPENSATION	25
SECTION 5: EVALUATIONS	32
SECTION 6: AWARD OF CONTRACT	35
APPENDIX A: PROPOSED TRANSMITTAL COVER SHEET	37
APPENDIX B: ACCEPTANCE DOCUMENT	38
APPENDIX C: DAGS GENERAL CONDITIONS	39
APPENDIX D: SPECIAL CONDITIONS	40
APPENDIX E: PROPOSAL SUBMISSION CHECKLIST	43
APPENDIX F: STANDARDS OF CONDUCT DECLARATION	44
APPENDIX G: HAWAII COMPLIANCE EXPRESS	45

RFP # FY14-0559 - 2 -

OFFER

The undersigned Offeror hereby agrees to provide all services in accordance with the terms and requirements stated herein, including the proposal, all exhibits, amendments, and best and final offers (if any). Signature also acknowledges receipt of all 47 pages contained in this Request for Proposals.

Н	Hawaii State Tax License No.:	For clarification of this offer, contact:			
	Na	nme:			
Fe	Federal Employer Identification No.:				
	Ph	one:			
E-	E-Mail Address: Fa	x:			
	Company Name	Signature of Person Authorized to Sign Offer			
	Address	Printed Name			
Ci	City State Zip	Title			
	CERTIFICATION				
	By signature in the Offer section above, the Offeror certifies:				
1. 2. 3.	time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant in connection with the submitted offer. Failure to provide a valid signature affirming the stipulations required by this clause shall result in rejection of the offer. Signing the offer with a false statement shall void the offer and any resulting contract and may be subject to legal remedies provided by law.				
	ACCEPTANCE OF OFFER (to be co	ompleted by HHSC)			
	Your offer, including the proposal, all exhibits, amendments, and best-	and-final offer (if any), contained herein, is accepted.			
	The Offeror is now bound to provide all specified items listed by the including all terms, conditions, specifications, amendments, etc., and				
	This contract shall henceforth be referred to as Contract No	Y 14-0559			
	Effective Date of this Agreement shall be this	day of			
	Signed: Dan Brinkman, East Hawaii Regional Interin	n CEO			

SECTION 1 GENERAL NOTICE

1.1 INTRODUCTION

This Request for Proposal (hereinafter "RFP") is issued by the Hawaii Health Systems Corporation (hereinafter "HHSC"), a public body corporate and politic and an instrumentality and Agency of the State of Hawaii. This solicitation is governed by the provisions of East Hawaii Regional Procurement Policies & Procedures. All procedures and processes will be in accordance with East Hawaii Regional Procurement Policies. To the extent this solicitation contains any terms or provisions inconsistent with East Hawaii Region's Procurement Policies and its procedures, and governing law those policies, procedures and governing law will control.

Thank you for your interest in submitting a proposal for this solicitation. The rationale for this competitive sealed RFP is to promote and ensure the fairest, most efficient means to obtain the <u>best value</u> to HHSC, i.e. the proposal offering the greatest overall combination of service and price, all of which shall be assessed in accordance with the established evaluation criteria established in this RFP. Hereinafter, organizations interested in submitting a proposal in response to this RFP shall be referred to as "OFFEROR".

In order for HHSC to evaluate OFFEROR'S response in a timely manner, please thoroughly read this RFP and follow instructions as presented.

1.2 PROCUREMENT TIMETABLE

The timetable set out herein represents HHSC's best estimate of the schedule that will be followed in the RFP process. If an event in the timetable, such as the "Proposal Submission Deadline," is delayed, the rest of the timetable dates may be shifted by the same number of days. Offerors will be advised, by addendum to the RFP, of any changes to the timetable.

ACTIVITY SCHEDULED DATES

1.	RFP Issued & Public Announcement	December 5, 2014
2.	Pre-Proposal Meeting (Please see section 1.6)	December 15, 2014
3.	Closing Date for Receipt of Questions	December 22, 2014
4.	Addendum - HHSC Response to Offerors' Questions (if needed)	December 23, 2014
5.	Closing Date for Receipt of Proposals	January 7, 2015- No Later than 3:00 PM, HST
6.	Mandatory Requirements Evaluation	January 9, 2015
7.	Proposal Evaluations	January 12, 2015
8.	Proposal Discussions & Presentations (optional)	January 15, 2015
9.	Best and Final Offers (optional)	January 19, 2015
10.	Contractor Selection/Award Notification (on/about)	January 21, 2015
11.	Contract Tentative Award Date	January 22, 2015
12.	Contract Tentative Start Date	February 1, 2015

1.3 AUTHORITY

This RFP is issued under the provisions of the East Hawaii Regional Procurement Policies & Procedures. All OFFERORS are charged with presumptive knowledge of all requirements of the cited authorities. Submission of a valid executed proposal by any OFFEROR shall constitute admission of such knowledge on the part of such OFFEROR.

1.4 HEAD OF PURCHASING AGENCY (HOPA)

The HOPA for HHSC, or his designee, is authorized to execute any and all Agreements (Contracts), resulting from this RFP.

The HOPA for this RFP is:

Dan Brinkman Interim Chief Executive Officer East Hawaii Region Hawaii Health Systems Corporation

1.5 SUBMISSION OF INTENT TO SUBMIT PROPOSAL

Offerors should submit, in writing, by December 9, 2014 their intent to submit (or not submit) a proposal. Please forward your company's intentions either by fax to: (808) 933-2793 or by email to sdraper@hhsc.org.

1.6 PRE-PROPOSAL CONFERENCE

HHSC will hold a Pre-Proposal Conference December 15, 2014 at 1:00 (HST) in the HMC Administration Conference Room of the Hilo Medical Center (HMC) Acute Facility or call in at 808-932-3690, password 2580, code 1070, for all interested Offerors for the purpose of addressing the scope of services in the RFP. The Hilo Medical Center's Hospital Systems Services Director, who is also the Technical Representative for this contract, will be present to answer questions relating to this project. Questions posed on these days and their subsequent answers that affect the scope of this project will be contained in the written response to questions and clarification requests. Please note that if you fail to attend the Pre-Proposal Conference you may not submit a proposal for this project.

1.7 DESIGNATED OFFICIALS

The officials identified in the following paragraphs have been designated by the HOPA as HHSC's procurement officials responsible for execution of this RFP, award of Agreement and coordination of CONTRACTOR's satisfactory completion of contract requirements.

1.7.1 **ISSUING OFFICER**

The Issuing Officer is responsible for administrating/facilitating all requirements of the RFP solicitation process and is the <u>sole point of contact</u> for OFFEROR from date of public announcement of the RFP until the selection of the successful OFFEROR. The Issuing Officer will also serve as the

Contract Manager responsible for <u>contractual actions</u> throughout the term of the contract. The Issuing Officer is:

Sherry L. Draper, Contracts Manager East Hawaii Region, HHSC 1190 Waianuenue Avenue, Hilo, HI 96720 PH: (808) 932-3113 FAX: (808) 933-2793 sdraper@hhsc.org

In the event of absence of the Issuing Officer, the alternate point of contact will be:

Gary L. Callahan, Senior Contracts Manager PH: (808) 932-3112 FAX: Same as above gcallahan@hhsc.org

1.8 HHSC ORGANIZATIONAL INFORMATION

1.8.1 CHARTER

HHSC is a public body corporate and politic and an instrumentality and agency of the State of Hawaii. HHSC is administratively attached to the Department of Health, State of Hawaii and was created by the legislature with passage of Act 262, Session Laws of the State of Hawaii 1996 (HRS § 323 F). Act 262 affirms the State's commitment to provide quality health care for the people in the State of Hawaii, including those served by small rural facilities.

1.8.2 STRUCTURE AND SERVICES

HHSC oversees the operation of twelve public health facilities throughout the Hawaiian Island chain, including Oahu, Lanai, Maui, Kauai, and Hawaii.

HHSC is organized into five operational regions and provides a broad range of healthcare services including acute, long term, rural and ambulatory health care services. As the fourth largest public health system in the country, HHSC is the largest provider of healthcare in the Islands, other than on Oahu, and is the only acute care provider on the Islands of Maui and Lanai. In fiscal year 2009, HHSC had a total of 3,892 full time employees, operating 1,260 licensed beds, located on five different islands, with approximately 22,378 in-patient admissions.

1.8.3 **MISSION**

The mission of the East Hawaii Region of HHSC is to improve our community's health through exceptional and compassionate care.

1.9 FACILITY INFORMATION

Detailed information pertaining to HHSC facilities is located at http://www.hhsc.org.

1.10 SUBMISSION OF QUESTIONS

Questions must be submitted in writing via electronic mail, facsimile or post mail to the Issuing Officer no later than the "Closing Date for Receipt of Questions", identified in paragraph 1.1 in order to generate an official answer. All written questions will receive an official written response from HHSC and become addenda to the REP.

- IMPORTANT -

OFFEROR may request changes and/or propose alternate language to the attached HHSC General and Special Terms and Conditions during this phase only. All requests will be presented to the HHSC Legal Department for review. No requests to change the HHSC General or Special Terms and Conditions will be entertained after the proposals have been submitted or during the contracting process. All written questions and/or approved changes will receive an official written response from HHSC and shall be recorded as addenda to the RFP.

HHSC reserves the right to reject or deny any request(s) made by OFFEROR.

Responses by HHSC shall be due to the OFFEROR no later than the dates stipulated in Section 1.2.

Impromptu, un-written questions are permitted and verbal answers will be provided during pre-proposal conferences and other occasions, but are only intended as general direction and will not represent the official HHSC position. The only official position of HHSC is that which is stated in writing and issued in the RFP as addenda thereto.

No other means of communication, whether oral or written, shall be construed as a formal or official response/statement and may not be relied upon.

SEND QUESTIONS TO:

Gary L. Callahan, Senior Contracts Manager East Hawaii Region, HHSC, 1190 Waianuenue Ave., Hilo, HI 96720 Fax: (808) 933-2793

Email: gcallahan@hhsc.org

1.11 SOLICITATION REVIEW

OFFEROR should carefully review this solicitation for defects and questionable or objectionable matter. Comments concerning defects and questionable or objectionable matter, **excluding requests to revise the General or Special Conditions**, must be made in writing and should be received by the Issuing Officer, Sherry L. Draper, Contracts Manager, no later than the "Closing Date for Receipt of Proposals" as identified in Section 1.2. This will allow issuance of any necessary amendments to the RFP. It will also assist in preventing the opening of proposals upon which award may not be made due to a defective solicitation package.

1.12 RFP AMENDMENTS

HHSC reserves the right to amend the RFP any time prior to the ending date for the proposal evaluation period. RFP Amendments will be in the form of addenda.

1.13 CANCELLATION OF RFP

The RFP may be canceled when it is determined to be in the best interests of HHSC.

1.14 **PROTESTS**

Pursuant to East Hawaii Regional Policies, an actual or prospective offeror who is aggrieved in connection with the solicitation or award of the contract may submit a protest. Any protest shall be submitted in writing to the HOPA as noted below.

A protest based upon the content of the solicitation shall be submitted in writing within five (5) working days <u>after</u> the aggrieved individual/business knows or should have known of the facts giving rise thereto; provided further that the protest shall not be considered unless it is submitted in writing prior to and not later than the "Closing Date for Receipt of Proposals" identified in Section 1.2.

A protest of an award or proposed award shall be submitted within five (5) working days after the posting of award of the contract as detailed in East Hawaii Regional Procurement Policies. The notice of award, if any, resulting from this solicitation shall be posted in the East Hawaii Region Procurement website:

http://www.hilomedicalcenter.org/Procurement/12298/Content.aspx

Any and all protests shall be submitted in writing to the HOPA, as follows:

Dan Brinkman, Interim Chief Executive Officer East Hawaii Region Hawaii Health Systems Corporation 1190 Waianuenue Avenue Hilo, Hawaii 96720

SECTION 2 SCOPE OF WORK

- IMPORTANT -

CONTRACTOR will be held responsible for performing each requirement in the Scope of Work, whether or not such requirements are addressed in the CONTRACTOR's proposal or taken into account by the CONTRACTOR in calculating the Lump Sum Proposal Amount provided by the CONTRACTOR pursuant to Section 4 (Pricing Schedule and Compensation) below. CONTRACTOR's failure to submit a price for a requirement in the Scope of Services or to address such requirement in its proposal will not relieve the CONTRACTOR of its obligation to perform such requirement, and the CONTRACTOR will not be entitled to any additional compensation from HHSC for such requirement.

CONTRACTOR will be held responsible for performing each requirement in the Scope of Work, whether or not such requirements are addressed in the Contractor's proposal or taken into account by the CONTRACTOR in calculating the Lump Sum Proposal Amount provided by the CONTRACTOR pursuant to Section 4 (Pricing Schedule and Compensation) below. Contractor's failure to submit a price for a requirement in the Scope of Services or to address such requirement in its proposal will not relieve the CONTRACTOR of its obligation to perform such requirement, and the CONTRACTOR will not be entitled to any additional compensation from HHSC for such requirement.

The **SCOPE OF WORK** is as follows:

2.0 INTRODUCTION.

The Hilo Medical Center (HMC) is looking for disassembly and removal of existing dryers, renovation and construction to prepare for the installation of new dryers (including but not limited to mechanical, electrical, and structural design, and all permitting, tools, parts, materials and labor) and the purchase of two (2) industrial commercial laundry dryers with approximately 400lb. capacity and one (1) 110lb. commercial laundry dryer.

2.1 REGULATORY REQUIREMENTS.

The renovation and construction of the Laundry Department for new dryer placement must comply with all federal, state and county rules and regulations including but not limited to, all NFPA codes (examples NFPA 241, NFPA 101), uniform building codes and must be ADA compliant upon completion. The CONTRACTOR must also comply with the Facility Guidelines Institute's Guidelines for Design and Construction of Health Care Facilities, 2010 Edition ("FGI Guidelines"), administered by the Facility Guidelines Institute (link to read-only copy below) and published by the American Society for Healthcare Engineering.

http://openpub.realread.com/rrserver/browser?title=/FGI/2010 Guidelines

2.2 EQUIPMENT SPECIFICATIONS:

Equipment furnished shall possess the following minimum features/capabilities:

2.2.1 Dryers shall be commercial type, heavy duty, electrically operated 60 cycles, 120-130 volts/208 volts, single or 3 phase, UL or equivalent listed, with water and/or energy saving features.

<u>DRYER</u> SPECIFICATIONS (must be equal to or better than) for the larger dryers:

Nominal capacity, dry weight 400 lb

Maximum capacity* 425 lb

Minimum automatic operation capacity** 200 lb

Main blower 20 hp

Exhaust volume 7,100 cfm

Basket volume 123 cu ft

Door diameter 48"

Maximum back tilt for loading 21.5°

Loading height, bottom of door 40 1/2"

Maximum forward tilt for discharge 25°

Discharge height, bottom of door 29"

Machine height, operating position 106 1/4"

Machine height at full tilt 132"

Machine width at base 116"

Machine width overall 116"

Machine depth at base 83"

Machine depth, operating position 103"

Total machine weight 7,500 lb

2.3. CONTRACTOR REQUIREMENTS

2.3.1. DESIGN PHASE OF THE PROJECT

The CONTRACTOR shall be responsible for:

- a. Performing a field investigation of the project premises to verify existing conditions affecting the work prior to commencing any work.
- b. Defining the concept of the project and prepare preliminary design development drawings to fix and describe the size as to architectural, structural, mechanical, and electrical systems, materials and other such elements as may be appropriate.
- c. Providing construction drawings and a scope of work setting forth, in detail, the requirements for the project; these drawings will be used to solicit bids from construction firms to perform the work as well as to obtain the permits required by the County of Hawaii.
- d. Providing structural, mechanical, and electrical consultants, if required.
- e. Applying, processing, and assisting in obtaining all required permits required by the County of Hawaii for the proposed work, including payment of the application fee(s) for permitting. The Owner has an interest in expediting the permitting process and

^{*} Varies with type of material being dried.

^{**} Efficiency increases as load weight approaches nominal capacity.

- is willing to pay a premium for permits that are obtained in thirty (30) calendar days or less.
- f. Coordinating all work with the chosen construction firm.
- g. Ensuring that all work and material shall conform to the applicable portions of the following codes, most recent edition, unless noted, including, but not limited to the following list:
 - (1) Uniform Building Code;
 - (2) Uniform Plumbing Code;
 - (3) Uniform Mechanical Code;
 - (4) Uniform Federal Accessibility Standards;
 - (5) National Fire Protection Association NFPA 101 Life Safety Code & NFPA 70, National Electric Code, 2011 Edition;
 - (6) Federal, State, and County Public Health Codes;
 - (7) Hawaii County Lighting Ordinance Requirements;
 - (8) Underwriters Laboratories; and
 - (9) Guidelines for Design & Construction of Healthcare Facilities, 2010 Edition (http://www.fgiguidelines.org/index.php).

2.3.2. CONTRACTOR'S CONSTRUCTION PHASE:

- (1) Provide an agenda for, participate in person or telephonically, and take meeting minutes of weekly owner, architect, and contractor (OAC) meetings. Attend in person preconstruction, construction progress, and punch-list meetings;
- (2) Respond to contractor's requests for information, interpret construction documents, and issue responses;
- (3) Review Contractor's submittals and shop drawings.
- (4) Evaluate construction progress.
- (5) Evaluate work for conformance with construction documents.
- (6) Review and recommend approval of progress payment applications.
- (7) Evaluate and assist with cost change proposals. Obtains Hospital's approval and process change orders.
- (8) Process contractor's record drawings, final submittals, and guarantees.
- (9) Punch list inspection.
- 2.3.2.2 The CONTRACTOR's design, including a timetable for the project, must be submitted to HMC for review and acceptance prior to the submission of plans for permitting. Once the design and project timeline have been accepted, and the plans are approved, the CONTRACTOR shall be responsible for the costs of all permits that are necessary to complete the work, and for obtaining all necessary permits for the project.
- 2.3.2.3 The construction/renovation must meet all federal, state, and county rules/regulations governing this project.
- 2.3.2.4 CONTRACTOR shall attend a Pre-Construction Conference with the Contract Manager, Facilities Management Staff and the appropriate department heads or supervisors whose

- work area will be impacted to cover the timeline for the project and relevant policies and procedural requirements for the work to be done.
- 2.3.2.5 Safety issues must be addressed during the project, including, but not limited to the following:
 - Contractor shall post signage and appropriate barriers (as applicable) to restrict access to the project area so that construction may occur without endangering the public. Safety provisions may include the use of security officers provided by a security contractor(s).
 - Contractor shall be responsible for the proper management of the work site.
- 2.3.2.6 Weekly OAC meetings will be held with CONTRACTOR's Project Manager/Supervisor to discuss the work progress, CONTRACTOR's and HMC's concerns, and any changes or modifications in the work plan.
- 2.3.2.7 Once all work is completed, a walk through will be conducted by the HMC Facilities Manager, Contract Manager, and the CONTRACTOR's Project Manager/Supervisor to review the site. A final "Punch list" will be created to cite any deficiencies or corrections that need to be made to complete the work; the CONTRACTOR will have no more than thirty (30) days to remedy all deficiencies. Once the issues cited are corrected or completed a Final Walk Through will be conducted by the same parties to confirm all work is finished. Once this Final Walk Through is completed, HMC will accept, in writing, the work as complete.
- 2.3.2.8 All construction or demolition work shall comply with the Construction Project Policies and Procedures attached hereto. These can also be obtained by contacting the contract manager listed above.
- 2.3.2.9 All work done shall be assumed to be done during normal business hours and be designed to minimize dust, noise, and interruptions to patient care and hospital workflow; however, due to the unpredictable nature of the business, the CONTRACTOR may be required to perform specific portions of the project in the evening or late night hours. For these reasons, the CONTRACTOR shall be required to include in its proposal a schedule with the per hour rate of each class of employee for acceptance, so that the Owner is aware of the charges that may be incurred for 'Time and Materials' work in excess of existing fees.

2.4 DESIGN BUILD RESPONSIBILITIES

- 2.4.1 The Contractor's Design Build Team shall consist of all subcontractors and consultants. The Contractor shall provide Architectural/Engineering disciplines for the preparation of construction documents, and a construction contractor for construction of the project.
- 2.4.2 The RFP documents are intended to define existing conditions, certain required items, and design parameters to be included in the project. It is the Contractor's responsibility to complete the documents and construction in a manner consistent with the intent of the RFP documents within the required time period (contract length).

2.5 PROGRESS SCHEDULE

- 2.5.1 The progress schedule will be in a time scaled Gantt chart format. The horizontal axis will be scaled for time beginning with the Notice to Proceed and concluding with contract completion. The vertical axis will show the milestones and major portions of the contract work. All schedule items will show a start date and a completion date. The detailed schedule will indicate specific tasks with dates for each step of the process including:
 - a. Design Period: The design period and submission review periods (i.e., first and second reviews, other meetings, internal plan reviews, etc.).
 - Construction Period: Mobilization; Abatement (if required); Demolition method and sequencing; construction work; Procurement and installation of equipment; Utilities, and temporary rerouted medical center pedestrian routes, Tests and final inspection.
 - c. General Project Delivery Schedule and Narrative Show relationships between construction document development/completion (including required review activities) and construction activities for, at a minimum, mobilization, abatement (if required), demolition, construction work, lighting installation, signage installation, and final inspection.
 - d. Short Schedules The schedule submitted by the Contractor will provide a written commitment as to the time frame (number of days after receipt of the notice to proceed) within which the Contractor will guarantee completion. Shorter schedules, if obtainable, may receive more favorable scoring. The Contractor's time frame will establish the contract completion date; assessment of liquidated damages (See General Conditions) will be based on that date.

2.6 CONSTRUCTION DOCUMENT PREPARATION

2.6.1 Design Review Submissions:

- a. The Contractor's Design-Build Team shall prepare and submit complete construction documents for review and approval by HHSC in accordance with standard professional practice, the RFP, and prevailing codes.
- b. The documents may be divided into multiple review submission packages. HHSC will review as many as three (3) package submissions (examples: demolition, architectural, structural, mechanical, electrical, etc.) to facilitate the start of construction.
- c. All submission packages will be reviewed at 30% and 95% completion stages. The 95% review submission packages will incorporate the final review comments from the 30% review. If any package is not complete for the required stage, a post review may be required, the cost of which will be borne by the Contractor.
- d. Each review submission package shall include three (3) hard copy sets and three (3) sets on CD. The package will include an index of drawings (by sheet number and title) and specifications (by section number and title) submitted. The packages will be distributed

to the HHSC Contract Manager, HMC Facilities Operations Manager, and HMC Hospital Systems Services Director.

2.6.2 Design Review Meetings:

- a. A review meeting to resolve design issues may be held at the request of HHSC for each design review package submitted. The meeting will include discussion of HHSC comments on functional relationships and technical peer review comments (by others).
- b. Participants will include the Contractor, HHSC Staff and A/E team members as appropriate for the specific package to be reviewed and others. The Contractor will each allow for up to (1) full day for each design review meeting.
- c. The Contractor shall allow a minimum of ten (10) working days for each review cycle. A cycle includes:
 - 1. HHSC's receipt of the design review submission package
 - 2. The review meeting
 - 3. Contractor's receipt of comments from HHSC, either electronically, by fax, or by hard copy delivery
- d. Coordination of the review meeting schedules will be the responsibility of the HHSC'S Technical Representative and the Contractor's primary contact for this project.

2.7 APPROVED CONSTRUCTION DOCUMENTS

- 2.7.1 The final construction document submission package will be submitted by the Contractor for approval by HHSC after completion of the 95% review cycle for the final package to be submitted by the Contractor. HHSC will have ten (10) days to take approval action.
- 2.7.2 The final construction documents submission package will include a full set of construction documents including all disciplines/packages.
- 2.7.3 The final construction documents submission package will incorporate all HHSC supplied comments from the earlier 30% and 95% submission package reviews and will comply with the RFP.
- 2.7.4 If the final construction documents submission package is not complete, a post submittal may be required the cost of which will be borne by the Contractor.
- 2.71.5 The approved final construction documents shall include such details that the project can be constructed and will be used for construction of the project.
- 2.7.6 See Section 2.8.1, (d.), Design Review Submissions, for the Approved Construction Document distribution.
- 2.7.7 Construction Drawing Preparation Mandatory material and equipment schedules and details may be indicated either on the drawings or in the specifications, at the option of the Contractor. The construction drawings shall include a coordinated set of the following:

- a. Plans, schedules, and details, including general notes and all calculations;
- b. Architectural/Engineering construction drawings;
- c. Electrical drawings including site demolition plans, if applicable, power, lighting, and other systems, one-line diagrams, panel schedules, equipment schedules, light fixture schedules calculations and details.
- 2.7.8 Construction Specifications Project specifications shall include specifications for all products, materials, fixtures, methods, and systems shown on the construction drawings in accordance with standard professional practice and the RFP. The specification submitted for review shall include:
 - a. The name of the manufacturer, the product name, model number, or other identification as appropriate to clearly identify the product that will be used in the construction of the project;
 - Other data as appropriate to clearly identify the product that will be used in the construction of the project i.e. shop drawings, product data, and samples as required by the RFP documents; and
 - c. The required "wet" stamp of the licensed architect or engineer of record.

2.8 CONSTRUCTION PERIOD SUBMITTALS

- 2.8.1 The Contractor shall distribute a total of four (4) sets of the approved construction documents prepared by the Contractor to HHSC, as directed by HHSC Technical Representative.
- 2.8.2 Other submittals The Contractor shall submit test results, if applicable, certificates, manufacturer's instructions, manufacturers' field reports, etc. as required by the RFP specifications, to HHSC'S Technical Representative.
- 2.8.3 Project record drawings The Contractor will maintain a set of construction documents (field asbuilt drawings) to record actual construction changes during the construction process as required by the RFP specifications. The project record drawings will be available for review by the HHSC Technical Representative at all times.
- 2.8.4 Shop drawings and submittals The Contractor's A/E shall review all construction contractor's shop drawings, detail drawings, schedules, descriptive literature and samples, testing labor-laboratory reports, field test data and review the color, texture and suitability of materials for conformity with the RFP Documents and construction documents. The Contractor's A/E shall recommend approval, disapproval, or other suitable disposition to the HHSC Technical Representative.

The HHSC Technical Representative will have final approval authority. The Contractor's A/E shall evaluate the submittals with reference to any companion submittals that constitute a system.

When necessary, the Contractor's A/E will request the Contractor's Construction Contractor to submit related components of a system before acting on a single component. Should this procedure be inappropriate, the Contractor's A/E shall review all prior submittals for related components of the system before acting on a single component.

The Contractor's A/E may be required to hold joint reviews with the HHSC Technical Representative on complicated system submittals. The Contractor's A/E shall notify the HHSC Technical Representative in writing of any and all deviations from the requirements of the construction documents that he has found in the submittals.

2.9 PERMITTING

- 2.9.1 The Contractor shall be responsible for obtaining all necessary State and County permits, including but not limited to; the submittal, tracking, payment of, and picking up of all permits. The Owner has an interest in expediting the permitting process and is willing to pay a premium for permits that are obtained in thirty (30) calendar days or less.
- 2.9.2 The Contractor shall provide HHSC a copy of all permits prior to the commencement of any site work.

2.10 CONSTRUCTION

- 2.10.1 The Project shall be constructed in accordance with the Final Approved Construction Drawings, the Project Schedule, the requirements of this RFP and the all Federal, State and County rules and regulations.
- 2.10.2 Construction for this project shall not commence until the Notice to Proceed has been issued by HHSC, and a Pre-Construction Meeting has been held. HHSC will coordinate the Pre-Construction Meeting and the Contractor, along with all their necessary staff and subcontractors shall attend.
- 2.10.3 Owner (HHSC) /Architect/Contractor ("OAC") Meetings will be held onsite weekly during the construction phase of the project. All necessary HHSC and Contractor Staff shall attend.
- 2.10.5 The Contractor shall comply with HHSC policies and procedures regarding work being completed within the facility, including not limited to; wall penetrations and ceiling access requirements.
- 2.10.6 HHSC shall have the right to immediately shut down all construction on the project due to safety or other relevant reason. The HHSC Technical Representative, HMC Hospital Systems Services Director, or Safety Officer are the only ones authorized to shut down the project. HHSC will meet immediately with the Contractor to 1.) explain the reason for the shut down, and 2.) discuss a plan for the necessary corrections for work to resume. Work can only resume once the corrections have been approved by the HHSC Technical Representative, HMC Hospital Systems Services Director, or Safety Officer. All shut down costs shall be the Contractor's responsibility.

2.11 PROJECT CLOSE OUT

2.11.1 The Contractor shall comply with the requirements in the "General Conditions" and those requirements listed below, for submission of final as-built drawings, manuals, and other requirements as noted. The required "as-built" drawings and specifications will be submitted in the same format required for the construction documents.

2.11.2 Substantial Completion

Before requesting a Final Inspection to determine Substantial Completion, complete the following items in addition to requirements of Article 7 of the GENERAL CONDITIONS:

- a. Submit specific warranties, final certifications, and similar documents;
- b. Obtain and submit operating certificates and similar releases and access to services and utilities, unless waived by HHSC;
- c.. Arrange to deliver tools, spare parts, extra materials, and similar items to a location designated by HHSC. Label with manufacturer's name and model number where applicable;
- d. Complete startup testing of systems, if applicable;
- e. Submit test, adjust, and balance records;
- f. Submit changeover information related to HHSC'S occupancy, use, operation, and maintenance;
- g. Complete final cleaning requirements, including touch up painting, if applicable; and
- h. Touch up and otherwise repair and restore marred exposed finishes to eliminate visual defects

2.11.3 Final Completion

Within ten (10) days from the Project Acceptance Date, complete the following items in addition to requirements of GENERAL CONDITIONS Article 7 PROSECUTION AND PROGRESS:

a. Instruct HHSC'S personnel in operation, adjustment, and maintenance of products, equipment, and systems. Submit demonstration and training media materials.

2.11.4 List of Incomplete Items (Punch List)

Submit two (2) copies of any updated and action taken list. In addition to requirements of GENERAL CONDITIONS Article 7 PROSECUTION AND PROGRESS, include name and identification of each space and area affected by construction operations for incomplete items and items needing correction including, if necessary, areas disturbed by Contractor that are outside the limits of construction.

- a. Organize items applying to each major element;
- b. Include the following information at the top of each page:
 - 1. Project Name and Title.
 - 2. HHSC Job No.
 - 3. Date and page number.
 - 4. Name of Contractor.

2.11.5 Project Record Documents and Requirements:

- a. Definition: "Project Record Documents", including Record Drawings, shall fulfill the requirements of "Field-Posted As-Built Drawings" listed in the GENERAL CONDITIONS.
- b. Do not use Project Record Documents for daily construction purposes. Protect Project Record Documents from deterioration and loss. Provide access to Project Record Documents for HHSC'S reference during normal working hours. Maintain these documents as specified in paragraph entitled "Record Drawings" hereinafter.
- c. The Contractor's A/E will update the drawings to show all addendum, PCD, and sketch changes. HHSC will transmit these drawings (Mylar or vellum) to the Contractor's A/E who will make all "red-line" corrections to these drawings to record the changes depicted on the Contractor's Field Posted Record ("As-Built") by accepted drafting practices as approved by HHSC.
- d. Where the recorded changes depicted on the Contractor's Field Posted Record ("As-Built") are in the form of shop drawings, the Contractor shall provide three (3) full sets of those shop drawings on Mylar or vellum sheets in the same material and size as the drawings transmitted to the Contractor in addition to three (3) full sets on CD. The new drawing sheets shall be titled and numbered to conform to the construction drawings and clearly indicate what information they supersede in the actual construction drawings. For example a new drawing that replaces drawing M-3, could be numbered M-3a.
- e. Submit final Record Documents (Field Posted Record Drawings) within 10 days after the Final Inspection Date but no later than the Contract Completion Date, unless the GENERAL CONDITIONS require an earlier submittal date.
- f. The Contractor shall guarantee the accuracy of its final Record Documents. HHSC will hold the Contractor liable for costs HHSC incurs as a result of inaccuracies in the Contractor's Record Documents.
- g. Prepare and submit [construction photographs and electronic files], damage or settlement surveys, property surveys, and similar final record information as required by HHSC.

2.11.6 Warranties:

- Submit written manufacturer's warranties at request of HHSC for designated portions of the Work where commencement of warranties other than Project Acceptance date is indicated.
- b. Bind warranties and bonds in heavy duty, 3-ring, vinyl-covered, loose-leaf binders, thickness as necessary to accommodate contents, and sized to receive 8-1/2 inch x 11-inch paper.
- c. Provide heavy paper dividers with plastic-covered tabs for each separate warranty. Mark tab to identify the product or installation. Provide a typed description of the product or installation, including the name of the product and the name, address, and telephone number of Installer and prime contractor.
- d. Identify each binder on the front and spine with the typed or printed title "WARRANTIES", Project Name and Title, HHSC Job Number, and name of Contractor.
- e. Use the final submittal of the warranties to create an electronic Adobe Acrobat PDF (Portable Document Format) version of the bound warranty documents files. Each sheet shall be separately scanned, at 600 DPI or better into a PDF file, indexed and recorded on a recordable compact disc (CD).

2.11.7 Final Cleaning:

- a. Provide final cleaning. In addition to requirements of Article 7 of the GENERAL CONDITIONS conduct cleaning and waste removal operations to comply with local laws and ordinances and federal and local environmental and antipollution regulations.
- b. Employ experienced workers or professional cleaners for final cleaning. Clean each surface or unit to condition expected in an average commercial cleaning and maintenance program. Comply with manufacturers' written instructions unless noted otherwise.

SECTION 3 PROPOSALS

3.1 PROPOSAL PREPARATION

Offerors shall prepare a written proposal in accordance with requirements stated herein and provide the proposal to the individual at the address indicated below.

Additionally, proposals shall include and address, at a minimum:

- 3.1.1 The information identified below in Section 3.5;
- 3.1.2 The pricing information identified below in Section 4.0;
- 3.1.3 Offer/Acceptance Page (Page 3);
- 3.1.4 Proposal Transmittal Cover Sheet, Appendix A;
- 3.1.5 Acceptance (or Notifications of Clarifications) Document, Appendix B;
- 3.1.6 Proposal Submission Checklist, Appendix D;
- 3.1.7 Standards of Conduct Declaration, Appendix E;
- 3.1.8 Bid Security (5% of Total Lump Sum Proposal Amount)

Proposals should also contain originals of the following documents:

- 3.1.9 "Certificate of Compliance" from the Hawaii State Department of Labor and Industrial Relations; and
- 3.1.10 "Certificate of Good Standing" from the Department of Commerce and Consumer Affairs Business Registration Division.

(Refer to Section 6.5, entitled "Certifications," below for instructions on how to obtain the Certificate of Compliance and Certificate of Good Standing).

Offerors should submit all required information specified above to qualify their proposal for evaluation and consideration for award.

Additionally, the GENERAL CONDITIONS, the SPECIAL CONDITIONS, and the Scope of Work contained in this RFP packet shall be read by the Offeror, as they will form a part of the contract entered into between the Offeror and HHSC, and they shall govern all services provided under such contract.

3.2 DISQUALIFICATION OF PROPOSALS

HHSC reserves the right to consider as acceptable only those proposals submitted in accordance with all requirements set forth in the RFP and which demonstrate an understanding of the Scope of Work. Any proposal offering any other set of terms and conditions contradictory to those included in the RFP may be disqualified without further notice. HHSC reserves the right to ask for clarification of any item in the proposal.

3.3 ELECTRONIC DOCUMENTS

HHSC may provide an electronic version of this procurement document. Any unidentified alteration or modification to the original document (or to any Exhibit contained therein) issued by HHSC shall be null and void. In those instances where modifications are identified, the original document issued by HHSC shall take precedence.

3.4 SUBMISSION OF PROPOSALS

Each Offeror should submit four (1) original hardcopies, and one (4) electronic copy, contained on a CD or USB Flash Drive, no later than 3:00 pm, HST, on the "Proposal Submission Deadline" identified in Section 1. **Proposals received after this time/date may be rejected.** The original shall be clearly marked "ORIGINAL" and copies shall be clearly marked "COPY." Mail or deliver proposals to the following address:

Sherry Draper, Contract Manager Hilo Medical Center 1190 Waianuenue Avenue Hilo, Hawaii 96720-2020

PH: 808-932-3113 Fax: 808-974-4746 Email: sdraper@hhsc.org

The outside cover of the package containing the proposal should be noticeably marked, as follows:

"Proposal Submitted in Response to: RFP # HHSC FY14-0559"

Proposals shall not be opened publicly, but shall be opened in the presence of two or more procurement officials. The register of proposals and the Offerors' proposals shall be open to public inspection after the contract is executed by all parties.

Offerors shall request in writing nondisclosure of designated trade secrets or other proprietary data to be confidential. Such data shall accompany the proposal and shall be readily separable from the proposal in order to facilitate eventual public inspection of the non-confidential portion of the proposal. HHSC cannot guarantee that designated data will be kept confidential. The proposals are subject to disclosure rules set forth in Chapter 92F, H.R.S. The Offeror bears the burden of establishing that the designated data is exempted from the disclosure requirements set forth in chapter 92F.

All proposals and other material submitted by Offerors become the property of HHSC and may be returned only at HHSC's option.

3.5 PROPOSAL INFORMATION

Offerors are hereby notified that evidence of the authority of the person(s) signing the offer document is required to be included with the offer documents. Failure to comply with this requirement will be cause for rejection of an offer as being non-responsive.

Each Offeror is to submit its proposal with the required number of copies in the format as contained in this RFP. The material should be in sequence and related to the RFP. HHSC will not provide any reimbursement for the cost of developing or presenting proposals in response to this RFP. Failure to include the requested information may have a negative impact on the evaluation of the Offeror's proposal. The proposal should include at least the following information:

3.5.1. <u>Experience and Expertise of the Firm and Key On-Site Personnel:</u>

The Offeror's experience and past performance will be evaluated on the extent of its success in managing and integrating work relevant to that defined in the Scope of Work. Therefore, the Offeror is advised to submit any and all information which documents successful and reliable experience in past performances as related to this RFP.

References: References should be verifiable and be able to comment on the Offeror's relevant experience. The Offeror should submit, at a minimum, three (3) professional services references for large-scale, commercial, exterior painting lighting system projects completed over the last two (2) years that would demonstrate the Offeror possesses an understanding of and experience in providing the required service. As these references may be checked, ensure all information is current and accurate and that prior permission to use is obtained from each reference.

Quality of staff will be an area considered. The firm's clients' assessment of the quality of staff provided will be an element specifically sought after during reference verifications.

The qualifications of the key on-site personnel proposed by the Offeror to perform the requirements of this solicitation will be considered in the evaluation. Therefore, the Offeror should submit detailed information related to the experience, technical expertise, and qualifications for each key on-site personnel proposed, including but not limited to, the Project Manager.

Provide an organizational chart and narrative, including the team members submitted under this section. Clearly describe the prime responsible firm and individuals as well as the roles and responsibilities of individual proposed as consultants and sub contractors. Provide a list of all consultants and all proposed subcontractors, including telephone numbers, addresses, and contact name.

The Offeror may submit any other pertinent information that would substantiate that the firm and its key personnel possess the experience, expertise, and capability to provide the required services.

3.5.2 <u>Proposed Method of Approach</u>:

Proposals will be evaluated based on the Offeror's distinctive plan for providing the services described in the Scope of Work. Since the evaluators have already read the Scope of Work for the services described, it is not necessary for the Offeror to repeat the exact language, or to present a paraphrased version, as an original idea for a technical approach.

The Offeror may utilize a written narrative or any other printed technique to demonstrate its ability to satisfy the Scope of Work. When appropriate, the narrative should describe a logical progression of tasks and efforts starting with the initial steps or tasks to be accomplished and continuing until all proposed tasks are fully described. The language of the narrative should be straightforward and limited to facts, solutions to problems, and plans of proposed action. The usage of technical language should be minimized and used only when necessary to describe a technical process.

The additional deliverables to be submitted by the Contractor for evaluation under this

Section are as follows:

1. Work Schedule – per the requirements listed in Section 2.3 of the RFP.

3.5.3 Cost:

The evaluation of the category of Cost shall be based on the prices, as indicated on the Pricing Schedule submitted with Offeror's proposal.

3.5.4 Additional Information:

The Offeror may submit any other pertinent information that would substantiate the Offeror has the experience, expertise, and capability to provide the required services.

3.6 INTENT TO PROVIDE CERTIFICATE OF INSURANCE

The Offeror should provide a statement that, if notified of contract award, it will submit to HHSC for review and acceptance the applicable certificate(s) of insurance as required within this RFP document, within five (5) business days of such notification.

3.7 EXCEPTIONS TO GENERAL CONDITIONS:

- 3.7.1 If an Offeror takes any exception to any term, condition or requirement included in this solicitation document, including the GENERAL CONDITIONS, such exception shall be submitted to the Contract Manager at least seven (7) days prior to the due date and time for receipt of proposals. This will allow the Contract Manager to review all exceptions and, if applicable, afford any approved exceptions to all other potential Offerors.
- 3.7.2 If an Offeror includes in its proposal exceptions that are not covered by Section 3.7.1 above and that are not approved in writing by the Contract Manager, such exceptions shall be null, void and without force and shall not be considered, and may negatively affect the proposal evaluation based on the published evaluation criteria or may result in rejection of the proposal.
- 3.7.3 To the extent they are inconsistent with the terms of this RFP, the Offeror's preprinted or standard terms will not be considered by HHSC as a part of any resulting Contract.

3.8 OFFEROR'S RESPONSIBILITY

The Offeror is cautioned that it is the Offeror's sole responsibility to submit information related to the evaluation categories and that HHSC is under no obligation to solicit such information if it is not included with the Offeror's proposal. Failure of the Offeror to submit such information may have an adverse impact on the evaluation of the Offeror's proposal.

3.9 DISCUSSIONS

In accordance with East Hawaii Region Purchasing Policy, after the initial receipt of proposals, discussions, including a request for Contractor presentations, may be conducted with Offeror(s) who submit proposals determined to be reasonably susceptible of being selected for award. Award may be made without discussions; therefore, offers submitted should be complete and on the Offerors' most favorable terms.

3.10 NON-ACCEPTANCE OF "SCOPE OF WORK" REQUIREMENTS

If any requirement contained in the Scope of Work is not acceptable to the Offeror, provide detailed explanation of the reasons why, by attachment to the proposal. HHSC reserves the right to consider as acceptable only those proposals submitted in accordance with all requirements set forth in the Scope of Work.

SECTION 4 PRICING SCHEDULE & COMPENSATION

4.0 PRICING SCHEDULE

In accordance with the Request for Proposal Document, General Conditions, Special Conditions, Addendums (if any) and the Best and Final Offer (if any), the Contractor proposes to furnish at its own expense all necessary labor, materials, tools and equipment to complete the work according to the true intent and meaning of the Agreement's plans, specifications and requirements, all for the Lump Sum Proposal Amount, including all applicable taxes, as follows:

4.0.1 Dryer Renovation, removal, and installation

otal Lumn Sum	Dollars (\$	1
Installation	Dollars (\$)
Renovation	Dollars (\$)
Removal of Existing Dryers	Dollars (\$)
110lb. Commercial Dryer (1)	Dollars (\$)
Total for two (2)	Dollars(\$)
400lb. Commercial Dryer	Dollars (\$) each

4.1 COMPENSATION

In full consideration for work performed by the Contractor under this Agreement, HHSC agrees, subject to appropriation and allotments, to pay to the Contractor the following compensation, including all applicable taxes and expenses incurred, in accordance with and subject to the following:

- 4.1.1 HHSC shall pay Contractor the amount(s) as designated by the Agreement, for services and materials <u>rendered</u> pursuant to and during the term of this agreement, inclusive, all in arrears, subject to the prior receipt of the following written documentation, which must be included in the invoice for services:
 - a. the date(s) of the work performed;
 - b. a description of the tasks performed with such detail as the Technical Representative may reasonably request;
 - c. the dollar amount of work completed and outstanding;
 - d. signed and dated by the Contractor's delegated signatory.
- 4.1.2 HHSC shall pay sums due FORTY-FIVE (45) days after receipt of Contractor's invoice.

4.2 OTHER CONDITIONS

- 4.2.1 Anti-collusion Certification In accordance with HAR 3-122-192, by submitting this proposal, the Contractor is declaring that the price submitted is independently arrived at without collusion.
- 4.2.2 Certification for Safety and Health Programs for Offers in excess of \$100,000 In accordance with HRS 396-18, by submitting this proposal, the Contractor certifies that its organization will have a written safety and health plan for this Project that will be available and implemented by the date stipulated in the Notice to Proceed. Details of the requirements of this plan may be obtained from the Department of Labor and Industrial Relations, Occupational, Safety and Health Division (HIOSH).
- 4.2.3 Labor and Wage Certification In accordance with HRS 104 Wages and Hours of Employment on Public Works Construction Projects in excess of \$2,000, by submitting this proposal, the Contractor will comply with the requirements of chapter 104 and certifies that:
 - a. Individuals engaged in the performance of the contract on the job site shall be paid not less than wages that the Director of Labor and Industrial Relations shall have determined to be prevailing for corresponding classes of laborers and mechanics employed on public works projects including any periodic adjustments to the prevailing wages during the performance of the contract;
 - b. Overtime compensation shall be at one and one-half times the basic hourly rate plus fringe benefits for hours worked on Saturday, Sunday, or legal holiday of the State or in excess of eight hours on any other day; and
 - All applicable laws of the federal and state governments relating to workers'
 compensation, unemployment compensation, payment of wages, and safety shall be fully complied with.
- 4.2.4 Upon the acceptance of the proposal by the HHSC, the Contractor must enter into and execute a contract for the same and furnish a Performance and Payment bond for the <u>Construction</u> amount of the <u>Project</u>, as required by law. These bonds shall conform to the provisions of statute and East Hawaii Region Policy, Hawaii Revised Statutes and any law applicable thereto.
- 4.2.5 For bids of \$25,000 or more, the Contractor shall comply with the following chapters of the Hawaii Revised Statutes (HRS): Chapter 237 HRS (general excise tax); Chapter 383 HRS (employment security unemployment insurance); Chapter 386 HRS (workers compensation); Chapter 392 (temporary disability insurance); Chapter 393 HRS (pre-paid health care); and shall be incorporated or organized under the laws of the State, or be registered to do business in the State as a separate branch or division that is capable of fully performing under the contract. Contractor shall complete the CERTIFICATION OF COMPLIANCE form at the end of the PROPOSAL and submit it with their bid.

4.3 RECEIPT OF ADDENDA

Receipt of the following addenda issued by the HHSC is acknowledged by the date (s) of receipt indicated below:

Addendum No. 1	Addendum No. 5	
Date		
Addendum No. 2	Addendum No. 6	
Addendum No. 3	Addendum No. 7	
		
Addendum No. 4	Addendum No. 8	

It is understood that failure to receive any such addendum shall not relieve the Contractor from any obligation under this Proposal as submitted.

4.4 ALL JOINT CONTRACTORS OR SUBCONTRACTORS TO BE ENGAGED ON THIS PROJECT

The Contractor agrees the following is a complete listing of all joint contractors or subcontractors covered under Chapter 444 HRS, who will be engaged by the Contractor on this project to perform the required work indicated pursuant to statute and East Hawaii Region policy. The Contractor certifies that it and its listed subcontractors or joint contractors together hold all licenses necessary to complete the Work, and understands that failure to comply with this requirement may be just cause for rejection of the bid.

'A' General Engineering Contractors and 'B' General Building Contractors are reminded that due to the Hawaii Supreme Court's January 28, 2002 decision in Okada Trucking Co., Ltd. v. Board of Water Supply, et al., 97 Haw. 450 (2002), they are prohibited from undertaking any work, solely or as part of a larger project, which would require the general contractor to act as a specialty contractor in any area in which the general contractor has no license. Although the 'A' and 'B' Contractor may still bid on and act as the "Prime Contractor" on an 'A' or 'B' project (See, HRS § 444-7 for the definitions of an "A" and "B" project.), respectively, the 'A' and 'B' contractor may only perform work in the areas in which they have the appropriate contractor's license (An 'A' or 'B' Contractor obtains 'C' specialty contractor's licenses either on its own, or automatically under HAR § 16-77-32). The remaining work must be performed by appropriately licensed entities. It is the sole responsibility of the Contractor to review the requirements of this Project and determine the appropriate licenses that are required to complete the Project.

The Contractor shall provide the complete firm name, license number and nature and classification description by each joint contractor or subcontractor. For projects with Alternate(s), Contractors shall fill out the supplementary schedule and list the Joint Contractor or Subcontractor who will be engaged for the respective Alternate Work. Do not include any Joint Contractor or Subcontractor previously listed.

Contractors shall list only one joint contractor or subcontractor per required specialty contractor's license.

All joint contractors or subcontractors are subject to HHSC's approval, and HHSC shall have the right to refuse, in its discretion, any joint contractor or subcontractor named by the Contractor. HHSC shall discuss any refusal of a joint contractor or subcontractor with the Contractor and shall assist the Contractor in naming a replacement acceptable to HHSC.

	Classification		Complete Firm Name Joint			
Class	Description	License	Contractor or Subcontractor			
-						
-						

Enclosed here	with:		
1. 2. 3. 4. 5. 6. 7. 8. 9.	Surety Bond (*1) Legal Tender (*2) Cashier's Check (*3) Certificate of Deposit (*3) Certified Check (*3) Official Check (*3) Share Certificate (*3) Teller's Check (*3) Treasurer's Check (*3) (Cross Out Those Not Applicab) amount) of)	
		DOLLAI	RS (\$).
		ctfully submitted,	
License No.			
		Title	Signature (*4)
		Address:	
		Telephone No.:	(CORPORATE SEAL)
(*5)			

NOTES:

- 1. Surety bond underwritten by a company licensed to issue bonds in this State;
- 2. Legal tender; or
- 3. A certificate of deposit; share certificate; or cashier's, treasurer's, teller's, or official check drawn by, or a certified check accepted by, and payable on demand to the State by a bank, a savings institution, or credit union insured by the Federal Deposit Insurance Corporation or the National Credit Union Administration.
 - a. These instruments may be utilized only to a maximum of \$100,000.
 - b. If the required security or bond amount totals over \$100,000, more than one instrument not exceeding \$100,000 each and issued by different financial institutions shall be accepted.
- 4. Please attach to this page evidence of the authority of this officer to submit bids on behalf of the Company, and also the names and residence addresses of all officers of the Company.
- 5. Fill in all blank spaces with information asked for or bid may be invalidated.

CERTIFICATION OF COMPLIANCE

		certifies it is in compliance with all laws	
	(Company Name)		
governing enti	ties doing business in the State, includ	ing the following:	
1.	Chapter 237 HRS (General Excise Tax	()	
2.	Chapter 383 HRS (Hawaii Employme	nt Security Law - Unemployment	
Insurai	-		
3.	Chapter 386 HRS (Workers' Compen	•	
4.	Chapter 392 HRS (Temporary Disabi	•	
5.	Chapter 393 HRS (Prepaid Health Ca	•	
6.	•	under the laws of the State or is registered to do	
business in the	State as a separate branch or division	that is capable of fully performing under the	
contract.			
Furthermore, _		acknowledges that making a	
	(Company Name)		
false certificati Statutes.	on shall cause its suspension from fur	ther offerings or awards pursuant to Hawaii Revised	
Signati	ure:	Date:	
Duint N	la ma a .		
Print N	lame:		
Title:			
_			
(NOTARIZATIO	N)		

SECTION 5 EVALUATION

5.1 INTRODUCTION

The evaluation of proposals will be conducted comprehensively, fairly, and impartially. The evaluation will be made on the basis of experience, the Offeror's narrative discussion as to its methodology for meeting the requirements of the Scope of Work, the ability of the Offeror to best meet HHSC's specified requirements and the acceptability of the proposed pricing.

5.2 EVALUATION PHASES

Evaluation phases will be conducted as follows:

Phase 1.....Evaluation of Mandatory Requirements

Phase 2.....Technical Proposal Evaluation

Phase 3.....Cost Proposal Evaluation

Phase 4.....Best and Final Offers (optional)

Phase 5.....Recommendation for Contract Award

5.2.1 PHASE 1--EVALUATION OF MANDATORY REQUIREMENTS

The evaluation of the mandatory requirements, as listed below shall be upon a "pass/no pass" basis. The purpose of this phase is to determine whether an Offeror's proposal is sufficiently responsible and responsive to RFP requirements to permit a complete evaluation, i.e. responsible in terms of "Does the Offeror have the capability to perform fully the requirements of the Scope of Work" and responsive in terms of "Were proposal documents, as identified below, received and contain the required information?"

5.2.1.1 Failure to meet or submit any mandatory requirement ("no pass") with the original proposal may be grounds for deeming the proposal non-responsible, non-responsive or both and may disqualify the proposal.

Proposal "Mandatory Requirements":

Signed Offer/Acceptance Page (Page 3)

Proposal Transmittal Cover Sheet (Appendix E)

Acceptance (or Notification of Clarifications) document (Appendix B)

Proposal in response to Solicitation

Pricing Schedule & Compensation (Section 4)

Proposal Submission Checklist

Standards of Conduct Declaration (Appendix F)

Notarized Certification of Compliance (Page 26)

Certificate of Good Standing (Appendix G)

Certificate of Compliance (DLIR) (Appendix G)

Bid Security (5% of Lump Sum Proposal Amount)

5.2.2 PHASE 2--TECHNICAL PROPOSAL EVALUATION

Evaluation of Offeror's technical proposal shall be conducted using the technical proposal categories as identified in Sections 3.5.1 and 3.5.2, the value weight

percentages identified in Section 5.3, and the evaluation scoring system identified in Section 5.4.

PHASE 3--COST PROPOSAL EVALUATION

Evaluation of the cost proposal shall be conducted using the cost proposal category identified in Sections 3.5.3 and 4, the value weight percentage identified in Section 5.3, and the evaluation scoring system identified in Section 5.4.

5.2.4 PHASE 4--BEST AND FINAL OFFERS (OPTIONAL)

Offerors may be requested to submit a "Best and Final" offer. "Best and Final" offers shall be evaluated, and "scoring" of the Offerors' proposals shall be adjusted accordingly. If a "Best and Final" offer is requested but not submitted, the Offeror's previous submittal shall be construed as its "Best and Final" offer.

5.2.5 PHASE 5--RECOMMENDATION FOR CONTRACT AWARD

When required, the Evaluation Committee shall prepare a report summarizing proposal evaluation findings/rankings and provide recommendation for award of contract to the Regional Procurement Officer.

5.3 **EVALUATION CATEGORIES AND VALUE**

Mandatory Requirements	Pass/No Pass
Technical Proposal Experience and Expertise of the Firm & Key On-Site Personnel Proposed Method of Approach	
Cost Proposal	30%
Total	100%

5.4 **EVALUATION SCORING SYSTEM**

The maximum number of points available for scoring is one hundred (100). The proposal receiving the highest number of points is considered statistically the best proposal and most advantageous to HHSC and will be recommended for award of contract, unless otherwise determined and justified by the Evaluation Committee.

The evaluation categories are assigned a value, as determined by HHSC, totaling 100%. The Evaluation Committee will rate each category between one (1) and ten (10), with ten being the highest (the best rating). The Offeror's total score (see note below) will be determined by: a) multiplying the assigned percentage value weight of each category by the numerical rating provided by the Evaluation Committee; b) multiplying the result in clause "a)" by ten (10) to determine the score for each category; and c) totaling the score for all categories. For example, if the Offeror has a rating of 8 for the Proposed Method of Approach category, which has a weight of 35%, the score would be determined by multiplying 8 by 35%, yielding a product of 2.8, which is then multiplied by 10 to yield a score of 28 for that category.

<u>NOTE</u>: In determining the total score, the Offeror's <u>cost proposal</u> with the lowest costs will receive the highest available rating allocated to costs (and will thus receive a score of 30 for the cost proposal category). Each proposal that has a higher cost than the lowest will have a lower rating for costs. The formula for determining the points for all except the lowest cost proposal is as follows:

[lowest price x 30 points (the maximum available)] / price in Offeror's proposal = Offeror's points.]

SECTION 6 AWARD OF CONTRACT

6.1 AWARD OF CONTRACT

Award of contract shall be made to the most responsible and responsive Offeror whose proposal is judged/determined, by the HHSC's evaluation team, to provide the <u>best value</u> to HHSC, considering all evaluation reviews and results.

6.1.1 HHSC may award the contract to other than the highest ranked Offeror if the price submitted by the highest ranked Offeror is more than the not-to-exceed amount available for the project.

6.2 CONTRACT AWARD NOTIFICATION

An official "notice of award" letter (or email) will be provided to the successful Offeror, and a "notice of non-award" letter (or email) shall be provided to all unsuccessful Offerors.

6.3 CONTRACT DOCUMENT

The contract will be made up of this solicitation and the terms and conditions attached hereto and referenced herein. The contract will also include the successful Offeror's proposal, including all exhibits and amendments and the Offeror's Best and Final offer, if applicable. This document will serve as the official, legal contractual instrument between both parties. This document will incorporate (by attachments or reference) this RFP, with any and all addendums; the GENERAL CONDITIONS (Appendix C) and the SPECIAL CONDITIONS (Appendix D); and the Offeror's accepted proposal, with any and all addendums, changes, negotiated agreements, etc.; all of which become part of the whole contract.

6.4 GENERAL AND SPECIAL CONDITIONS

The GENERAL CONDITIONS (Appendix C) and SPECIAL CONDITIONS (Appendix D) attached hereto are applicable to and shall be considered part of the whole contract. HHSC reserves the right to add terms and conditions during contract negotiations, if conducted. Additional terms and conditions will be within the scope of the RFP and will not affect the proposal evaluations.

Additionally, Offerors will need to obtain the following documents:

6.5 CERTIFICATIONS:

Pursuant to the East Hawaii Region Purchasing Policy, Offerors shall be required to provide proof of the following;

6.5.1 CERTIFICATE OF COMPLIANCE

The Offeror is required to obtain/possess a valid <u>Certificate of Compliance</u> from the Hawaii State Department of Labor and Industrial Relations (DLIR) prior to executing a contractual agreement with a State Agency. The certificate is valid for six months from the date of issue and must be valid on the date it is received by HHSC.

The <u>Certificate of Compliance</u> shall be obtained on the State of Hawaii, DLIR APPLICATION FOR CERTIFICATE OF COMPLIANCE WITH SECTION 3-122-112, HAR, Form LIR #27, which is available at **hawaii.gov/labor** (open "Forms", open "LIR#27") or at the neighbor island DLIR District Offices. The application for the certificate is the responsibility of the Offeror and must be submitted directly to the DLIR and not to

HHSC. The DLIR will return the form to the Offeror, who in turn shall submit the form to HHSC.

6.5.2 CERTIFICATE OF GOOD STANDING

<u>HAWAII BUSINESS.</u> A business entity referred to as a "Hawaii Business", is registered and incorporated or organized under the laws of the State of Hawaii. As evidence of compliance, the Offeror shall obtain/possess a <u>Certificate of Good Standing</u> issued by the Department of Commerce and Consumer Affairs Business Registration Division (BREG). A "Hawaii Business" that is a sole proprietorship, however, is not required to register with the BREG, and therefore not required to submit the certificate. An Offeror's designation of its status as sole proprietor and its business street address as indicated on the Proposal Transmittal Cover Sheet (Appendix A) will be used to confirm that the Offeror is a Hawaii Business.

<u>COMPLIANT NON-HAWAII BUSINESS.</u> A business entity referred to as a "Compliant Non-Hawaii Business" is not incorporated or organized under the laws of the State of Hawaii but is registered to do business in the State. As evidence of compliance, the Offeror shall obtain/possess a <u>Certificate of Good Standing</u> issued by the Department of Commerce and Consumer Affairs Business Registration Division (BREG).

The <u>Certificate of Good Standing</u> can be obtained by phone (call (808) 586-2727, M-F 7:45-4:30 HST), by mail (Department of Commerce and Consumer Affairs, Business Registration Division, PO Box 40, Honolulu, Hawaii 96810), or online (visit http://hbe.ehawaii.gov/documents/search.html). The certificate is valid for six months from date of issue and must be valid on the date it is received by HHSC.

6.5.3 HAWAII COMPLIANCE EXPRESS

Alternatively, Offeror may apply and obtain proof of compliance with the above agencies electronically through the Hawaii State Procurement Office's "Hawaii Compliance Express" website. Instructions for using this service can be found in **Appendix F**.

PROPOSAL TRANSMITTAL COVER SHEET RFP #HHSC FY14-0559

This page must be completed and have an original signature. Attach this page on top of your proposal. Proposals received without this page or incomplete of the requested information may be rejected from consideration.

(If a corporation, partnership, or li with the State Department of Comn	mited liability company, provide the exact legal n nerce and Consumer Affairs)	name as registered
Mailing Address:		
(Post Office Box is not acceptable)		
Federal Tax Identification No.:		<u> </u>
Offeror's License No.:		_
Contact:	Telephone:	
Email Address:	Facsimile No.:	
at its own expense all labor and a therein, all according to the true	ONS presented in the proposal packet and hereby parties in the proposal packet and hereby parties in tems necessary to complete all services as shown intent and meaning of the Scope of Services and ONS. The undersigned also certifies that the informated.	own and called for and the GENERAL
	Authorized signature	
	Printed name	
	Title	
	Date	

ACCEPTANCE (OR NOTIFICATION OF CLARIFICATIONS) DOCUMENT

Offeror's Acceptance or Notification of Clarification CONDITIONS:	s and	Exceptions	to th	ne fo	llowing	GENERAL
On behalf of, Offeror, the uexceptions to the following GENERAL CONDITIONS.	ndersi	gned does ag	gree th	nat it (does no	t have any
Signature:						
Title:						
Or						
		, Offer	or,	has	the	following
clarifications and exceptions to the following GENERAL C	ONDIT	TONS:				
(Please attach additional pages, as required)						

Appendix C

GENERAL CONDITIONS

The INTERIM GENERAL CONDITIONS may be obtained from the Division of Public works, Department of Accounting and General Services, State of Hawaii at the following website:

http://hawaii.gov/pwd/Members/qc/gen_cond_constr/InterimGeneralConditions1999Edition.pdf

APPENDIX D

SPECIAL CONDITIONS

The GENERAL CONDITIONS are hereby amended with the following:

2.0 Conflict of Interest: The Offeror shall not undertake any work that represents a potential conflict of interest, or which is not in the best interest of HHSC or the State without prior written approval by HHSC. The Offeror shall fully and completely disclose any situation that may present a conflict of interest. If the Offeror is now performing or elects to perform during the term of this contract any services for any HHSC health plan, provider or contractor or an entity owning or controlling same, the Offeror shall disclose this relationship prior to accepting any assignment involving such party.

2.0 Contract:

- 2.1 The contract between HHSC and the Offeror shall consist of (1) the Request for Proposal (RFP), including any amendments or addendums thereto and the GENERAL CONDITIONS and the SPECIAL CONDITIONS, and (2) the proposal submitted by the Offeror in response to the RFP, including any and all addendums, changes, negotiated agreements, etc. In the event of a conflict in language between the two documents referenced, the provisions and requirements set forth and/or referenced in the RFP shall govern. However, HHSC reserves the right to clarify any contractual relationship in writing, and such written clarification shall govern in case of conflict with the applicable requirements stated in the RFP or the Offeror's proposal. In all other matters not affected by the written clarification, if any, the RFP shall govern.
- 2.2 The contract shall be construed according to the laws of the State of Hawaii. The State of Hawaii is not obligated for the expenditures under the contract until funds have been encumbered.
- 3.0 <u>Disclosure of Confidential Information</u>: The Offeror shall not, without prior written approval from the Contracting Officer, either during or after the performance of the services required by this contract, use, other than for such performance, or disclose to any person other than HHSC personnel with a need to know, any information, data, material, or exhibits created, developed, produced, or otherwise obtained during the course of the work required by this contract. This nondisclosure requirement shall also pertain to any information contained in reports, documents, or other records furnished to the Offeror by HHSC.

- **4.0** <u>Effective Date</u>: The effective date of this contract shall be the date that the Contracting Officer signs the Offer and Award page of this document unless otherwise stated in this document.
- 5.0 <u>Time of Performance:</u> The Contractor shall submit the Progress Schedule with their submitted proposal. The Contractor and HHSC will agree to the Progress Schedule, and the Contractor shall complete all work by the schedule's completion date. The Agreement's expiration date will be thirty (30) days from the schedule's completion date.
- **6.0 Not-To-Exceed Amount:** The total sum of money that HHSC is administratively authorized to expend under this Agreement including all applicable taxes and expenses will be determined at the time of award.
- **Technical Representative**: The Technical Representative shall have the right to oversee the successful completion of contract requirements, including monitoring, coordinating and assessing the Offeror's performance; and approving completed work/services with verification of same for the Offeror's invoices. The Technical Representative also serves as the point of contact for the Offeror for "Technical" matters (non-contractual) from award to contract completion. The Technical Representative is:

Mr. James Paapke Hilo Medical Center Facility Operations Manager Phone – 808-932-3534 Email – gkawamoto@hhsc.org

- 8.0 <u>Notice of Debarment, or Suspension</u>: The CONTRACTOR must provide written notice to Hilo Medical Center's Contracting Officer upon receipt of notification that the CONTRACTOR has been debarred, suspended, or otherwise lawfully prohibited from participating in any public procurement activity. HHSC may, upon receipt of such written notice, immediately terminate this Agreement if HHSC determine that the CONTRACTOR has been debarred, suspended or otherwise lawfully prohibited from participating in any public procurement activity, including but not limited to, being disapproved as a subcontractor of any public procurement unit or other governmental body.
- **9.0** Anti-Kickback/Stark Law: The parties to this Agreement certify that they shall not violate the Anti-Kickback Statute or the Stark Law with respect to the performance of this Agreement.
- **10.0 Priority of Documents:** These Special Conditions are attached to the Agreement and incorporated by reference. In the event there is a conflict between the terms of the

documents, or an ambiguity exists among any terms of the documents, the following order of priority shall prevail, with 1 being given the highest priority:

- 1. HHSC Special Conditions
- 2. HHSC General Conditions
- 3. The RFP solicitation documents and all addenda.
- 4. CONTRACTOR'S Best and Final Offer [if any], then the CONTRACTOR'S proposal."
- 5. CONTRACTOR'S Terms and Conditions and/or Master Agreement."
- **11.0** Exemption From Hawaii Revised Statutes Chapter 103D: HHSC is exempt from HRS Chapter 103D for this contract. References to sections of that statute or related administrative rules do not evidence intent to waive the exemption. References to the statute and rules herein are for convenience where it is our intent to incorporate some of the language of the referenced statute or rules as a matter of policy.
- August 1999, and SPECIAL CONDITIONS accompanying these specifications shall be read by the Contractor as they form a part of the Agreement to be entered into between the Contractor and the HHSC. The Interim General Conditions are not physically included in these specifications, but are included by reference. Copies of the INTERIM GENERAL CONDITIONS may be obtained from the Division of Public works, Department of Accounting and General Services, State of Hawaii at the following website:

http://hawaii.gov/pwd/Members/qc/gen cond constr/InterimGeneralConditions1999 Edition.pdf

- **13.0** <u>General Conditions Amended:</u> The General Conditions are hereby amended as follows:
 - a. The following terms specified in Section 1 are hereby defined:
 - 1. Bidder shall have the same definition as Contractor.
 - 2. Comptroller shall be the Chief Financial Officer at Hilo Medical Center or his authorized representative.
 - 3. Department shall be HHSC or its designee.
 - 4. Engineer shall be the person so designated by Hilo Medical Center
 - 5. State shall be HHSC or its designee.

PROPOSAL SUBMISSION CHECKLIST

*Please Check Off Items Submitted	For <u>HHSC Use</u>	
		Proposal Received "On-Time"
		Four Original Hard copies & One Electronic Copy of the Proposal
		Offer/Acceptance Page (Page 3) Authorized Signature Required Information
		Proposal Transmittal Cover Sheet (Appendix A): Authorized Signature Required Information
<u> </u>	<u> </u>	Technical Proposal <u>Experience and Expertise of the Firm and Key On-Site Personne</u> Proposed Method of Approach to the Scope of Work
		Cost Proposal Pricing Schedule (Section 4)
		Acceptance (or Notification of Clarifications) Document (Appendix B)
		Proposal Submission Checklist (Appendix E) Standards of Conduct Declaration (Appendix F) Notarized Certification of Compliance (Page 26) Certificate of Good Standing (Appendix G) Certificate of Compliance (DLIR) (Appendix G) Proprietary Documents Request Bid Security (5% of Total Lump Sum Proposal Amount)

RFP # FY14-0559 - 43 -

^{*}IF SPECIFIC ITEM(S) ARE NOT APPLICABLE, MARK WITH "N/A"---DO NOT LEAVE BLANK.

STANDARDS OF CONDUCT DECLARATION

For the purposes of this declaration:

"Controlling interest" means an interest in a business or other undertaking which is sufficient in fact to control, whether the interest is greater or less than fifty percent (50%).

"Employee" means any nominated, appointed, or elected officer or employee of the State or HHSC, including members of boards, commissions, and committees, and employees under contract to the State or of the constitutional convention, but excluding legislators, delegates to the constitutional convention, justices, and judges.

On behalf of	, Offeror	, the	undersigned	does	declare,	under	penalty	of	perjury,	as
follows:										

- 1. Offeror (is) (is not) a legislator or an employee or a business in which a legislator or an employee has a controlling interest.*
- 2. Offeror has not been assisted or represented by a legislator or employee for a fee or other compensation to obtain this Agreement and will not be assisted or represented by a legislator or employee for a fee or other compensation in the performance of the Agreement, if the legislator or employee had been involved in the development or award of the Agreement.
- 3. Offeror has not been assisted or represented for a fee or other compensation in the award of this Agreement by a State or HHSC employee or, in the case of the Legislature, by a legislator.
- 4. Offeror has not been represented or assisted personally on matters related to the Agreement by a person who has been an employee of the State or HHSC within the preceding two (2) years and who participated while in state office or employment on the matter with which the Agreement is directly concerned.
- 5. Offeror has not been represented or assisted on matters related to this Agreement, for a fee or other consideration by an individual who, within the past twelve (12) months, has been a State or HHSC employee, or in the case of the Legislature, a legislator.
- 6. Offeror has not been represented or assisted in the award of this Agreement for a fee or other consideration by an individual who, 1) within the past twelve (12) months, served as a State or HHSC employee or in the case of the Legislature, a legislator, and b) participated while an employee or legislator on matters related to this Agreement.

Offeror understands that the Agreement to which this document is attached is voidable on behalf of the State or HHSC if this Agreement was entered into in violation of any provision of chapter 84, Hawaii Revised Statutes, commonly referred to as the Code of Ethics, including the provisions which are the source of the declarations above. Additionally, any fee, compensation, gift, or profit received by any person as a result of a violation of the Code of Ethics may be recovered by the State or HHSC.

OFFEROR

Ву:	
Title:	·
Date:	

RFP # FY14-0559 - 44 -

^{*}Reminder to FACILITY: if the word "is" is circled above, YOUR FACILITY is required, under section 84-15, Hawaii Revised Statutes, to file with the State Ethics Commission, ten (10) days before the Agreement is entered into, a written justification as to why the Agreement was not required to be competitively bid.

Instructions for Hawaii Compliance Express

Hawaii Compliance Express (HCE)

Instead of filling out forms and manually applying for the certificates listed below at the various state agencies, this process allows businesses to register online through a simple wizard interface at:

http://vendors.ehawaii.gov

On the last line, click on "Create An Account" and once there, click on the circle and line marked:

No, I just want to get setup to use this service.

From this point, just fill in the blocks and follow the directions.

One simple interface covers all the forms with all the state agencies and partners. Easy to read instructions and context sensitive help make compliance safe, fast, and efficient. Using the Wizard will file with the Dept. of Taxation (to get your Taxpayer ID) and optionally with the Business Registrations Division of the DCCA. If you have or will have employees, the Wizard will also file with Dept. of Labor and Industrial Relations.

Vendors that elect to use the new Hawaii Compliance Express services will be required to pay an annual fee of \$12.00.

Government procurement personnel will be provided with no-cost online access to the HCE system, allowing them to view and print the compliance status of registered vendors. Since the HCE process may require the disclosure of sensitive company information, access to view information on registered vendors will be restricted to the respective vendor and to registered authorized procurement personnel.

Vendors choosing not to participate in the program will be required to provide the paper certificates. This can be done by contacting the various state agencies below:

<u>DLIR Certificate of Compliance.</u> By law vendors are required to provide a Certificate of Compliance from the Hawaii State Department of Labor and Industrial Relations (DLIR), TO ENSURE COMPLIANCE WITH LAWS, AS APPLICABLE, CONCERNING UNEMPLOYMENT INSURANCE, WORKERS' COMPENSATION, TEMPORARY DISABILITY INSURANCE, AND PREPAID HEALTH CARE.

RFP # FY14-0559 - 45 -

Visit http://hawaii.gov/labor/forms//forms/DCD-LIR27.pdf to obtain Form LIR#27. Once approved by DLIR, *provide HHSC a copy of the certificate*.

<u>Certificate of Good Standing.</u> By law vendors are required to provide a Certificate of Good Standing from the Hawaii State Department of Commerce and Consumer Affairs (DCCA). Business are required to be registered to do business in the State of Hawaii. (Certificate of Good Standing not required for "Sole Proprietorship".)

The Certificate of Compliance Good Standing can be obtained by phone (call 808 586-2727, M-F 7:45-4:30 HST), by mail (Department of Commerce and Consumer Affairs, Business Registration Division, PO Box 40, Honolulu, Hawaii 96810), or online (visit http://hbe.ehawaii.gov/documents/search.html). *Provide HHSC a copy of the certificate.*

RFP # FY14-0559 - 46 -

END OF DOCUMENT HHSC FY14-0559