

E Komo Mai,

Thank you for choosing East Hawaii Health Cancer Center at Hilo Medical Center.

We are honored that you have entrusted us with your care. Our center is committed to creating a safe, organized, and healing environment; where we are able to provide you with quality care and compassion.

We recognize this is a stressful time and we are here to help you and your family every step of the way. Our doctors, nurses and the rest of our staff are dedicated to helping you with the most effective treatment in a caring and compassionate manner. Your health care team will partner with you to develop your individual treatment plan.

We encourage you to come prepared with a list of questions and concerns for our health care team. In this journal, you will also find contact information for your Patient Navigator who will be able to answer your questions and make your appointments as stress-free as possible.

### **Your Appointment Time:**

- New consultation appointments: Please arrive at least 1 hour prior to your appointment to allow plenty of time to park, locate your clinic and complete paperwork.
- Follow up appointments: Please arrive at least 15 minutes prior to your appointment time.

### **Canceling or Rescheduling your Appointment:**

If you need to cancel or change your appointment, please call us as soon as possible, at least 24 hours in advance. Our phone number is (808) 932-3590.

If we can ever be of any assistance, please let us know.



### Questions to ask your physician

vvnat are the benefits of chemotherapy?
What are the risks of chemotherapy?
Are there other ways to treat my type of cancer?
Are there any clinical trials for my type of cancer?
How long will each treatment last?
Should someone drive me to and from my treatments?
What side effects can I expect and how serious are they?



How long will the side effects last?
Will the side effects go away after my treatment is over?
When should I call my doctor or nurse about the side effects?
Other questions?

### 2022 Calendar

	ZUZZ Galeriuai																				
		Ja	nua	ry						Fel	oruc	ıry					M	larch	1		
Su	Мо	Tu	We	Th	Fr	Sa		Su	Мо	Tu	We	Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa
26	27	28	29	30	31	(1)		30	31	1	2	3	4	5	27	28	1	2	3	4	5
2	3	4	5	6	7	8		6	7	8	9	10	11	12	6	7	8	9	10	11	12
9	10	11	12	13	14	15		13	14	15	16	17	18	19	13	14	15	16	17	18	19
16	17	18	19	20	21	22		20	(21)	22	23	24	25	26	20	21	22	23	24	25	26
23	24	25	26	27	28	29		27	28	1	2	3	4	5	27	28	29	30	31	1	2
30	31	1	2	3	4	5															
		1	4pril							ľ	May							une			
Su	Мо	Tu	We	Th	Fr	Sa		Su	Мо	Tu	We	Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa
27	28	29	30	31	1	2		1	2	3	4	5	6	7	29	30	31	1	2	3	4
3	4	5	6	7	8	9		8	9	10	11	12	13	14	5	6	7	8	9	10	11
10	11	12	13	14	15	16		15	16	17	18	19	20	21	12	13	14	15	16	17	18
(17)	18	19	20	21	22	23		22	23	24	25	26	27	28	19	20	21	22	23	24	25
24	25	26	27	28	29	30		29	(30)	31	1	2	3	4	26	27	28	29	30	1	2
			July	_	_						ugus		_					teml			
Su	Мо	Tu	We	Th	Fr	Sa		Su	Mo	Tu	We	Th	Fr -	Sa	Su	Мо	Tu	We	Th	Fr	Sa
26	27	28	29	30	1	2		31	1	2	3	4	5	6	28	29	30	31	1	2	3
														10							10
3	4	5	6	7	8	9		7	8	9	10	11	12	13	4	(5)	6	7	8	9	
10	11	12	13	14	15	16		14	15	16	17	18	19	20	11	12	13	14	15	16	17
10 17	11 18	12 19	13 20	14 21	15 22	16 23		14 21	15 22	16 23	17 24	18 25	19 26	20 27	11 18	12 19	13 20	14 21	15 22	16 23	17 24
10 17 24	11 18	12	13 20 27	14	15 22 29	16		14	15 22	16 23	17	18	19 26	20 27	11	12	13	14	15	16	17
10 17	11 18	12 19	13 20	14 21	15 22	16 23		14 21	15 22	16 23	17 24	18 25	19 26	20 27	11 18	12 19	13 20	14 21	15 22	16 23	17 24
10 17 24	11 18	12 19 26 2	13 20 27 3	14 21 28 4	15 22 29	16 23 30		14 21	15 22 29	16 23 30	17 24 31	18 25	19 26	20 27	11 18	12 19 26	13 20 27	14 21 28	15 22 29	16 23	17 24
10 17 24 31	11 18 25	12 19 26 2	13 20 27 3	14 21 28 4	15 22 29 5	16 23 30 6		14 21 28	15 22 29	16 23 30 Nov	17 24 31	18 25 1	19 26 2	20 27 3	11 18 25	12 19 26	13 20 27 Dec	14 21 28 :eml	15 22 29	16 23 30	17 24
10 17 24 31	11 18 25 Mo	12 19 26 2 Tu	13 20 27 3 ctobe	14 21 28 4 <b>er</b> Th	15 22 29 5	16 23 30 6		14 21 28 Su	15 22 29 Mo	16 23 30 Nov Tu	17 24 31 reml we	18 25 1 Oer Th	19 26 2 Fr	20 27 3 Sa	11 18 25 Su	12 19 26 Mo	13 20 27 Dec	14 21 28 :eml	15 22 29 29 Oer Th	16 23 30 Fr	17 24 1
10 17 24 31 su 25	11 18 25	12 19 26 2	13 20 27 3 ctobe we 28	14 21 28 4 <b>er</b> Th	15 22 29 5	16 23 30 6 8a 1		14 21 28	15 22 29	16 23 30 Nov Tu 1	17 24 31 eml we 2	18 25 1 Oer Th 3	19 26 2 Fr 4	20 27 3 8a 5	11 18 25	12 19 26 Mo 28	13 20 27 Dec Tu 29	14 21 28 :eml	15 22 29 Oer Th	16 23 30	17 24 1 Sa 3
10 17 24 31	11 18 25 1 Mo 26	12 19 26 2 Octu 1u 27	13 20 27 3 ctobe	14 21 28 4 <b>er</b> Th	15 22 29 5 Fr 30	16 23 30 6		14 21 28 Su 30	15 22 29 Mo 31	16 23 30 Nov Tu	17 24 31 reml we	18 25 1 Oer Th	19 26 2 Fr	20 27 3 Sa	11 18 25 Su 27	12 19 26 Mo	13 20 27 Dec	14 21 28 emi we 30	15 22 29 29 Oer Th	16 23 30 Fr 2	17 24 1
10 17 24 31 su 25 2	4 11 18 25 1 Mo 26 3	12 19 26 2 Octu 27 4	13 20 27 3 2tobe we 28 5	14 21 28 4 <b>Or</b> Th 29 6	15 22 29 5 Fr 30 7	16 23 30 6 8a 1 8		14 21 28 \$u 30 6	15 22 29 Mo 31 7	16 23 30 Nov Tu 1 8	17 24 31 eml we 2 9 16	18 25 25 Th 3 10	19 26 2 Fr 4	20 27 3 8a 5 12	11 18 25 Su 27 4	12 19 26 Mo 28 5	13 20 27 Dec Tu 29 6	14 21 28 eemle we 30 7	15 22 29 Oer Th 1 8	16 23 30 Fr 2	17 24 1 sa 3 10
10 17 24 31 8u 25 2	4 11 18 25 1 Mo 26 3	12 19 26 2 Octu 27 4 11	13 20 27 3 20 5 00 00 00 00 28 5 12	14 21 28 4  Pr Th 29 6 13	15 22 29 5 Fr 30 7	16 23 30 6 8 1 8 15 22		14 21 28 Su 30 6	15 22 29 Mo 31 7 14	16 23 30 Nov Tu 1 8 15	17 24 31 *eml we 2 9 16 23	18 25 1 Der Th 3 10	19 26 2  Fr 4 11 18 25	20 27 3 8a 5 12 19 26	11 18 25 Su 27 4 11	12 19 26 Mo 28 5 12 19	13 20 27 Dec Tu 29 6 13	14 21 28 emil we 30 7 14	15 22 29 Oer Th 1 8 15	16 23 30 Fr 2 9 16	17 24 1 sa 3 10 17 24
10 17 24 31 8u 25 2 9 16	4 11 18 25 1 Mo 26 3 10 17	12 19 26 2 Octu 27 4 11 18	13 20 27 3 2tobe We 28 5 12 19	14 21 28 4  er Th 29 6 13 20	15 22 29 5 Fr 30 7 14 21	16 23 30 6 8a 1 8 15		14 21 28 Su 30 6 13 20	15 22 29 Mo 31 7 14 21	16 23 30 Nov Tu 1 8 15 22	17 24 31 eml we 2 9 16	18 25 25 Th 3 10	19 26 2 Fr 4	20 27 3 8a 5 12	11 18 25 Su 27 4 11 18	12 19 26 Mo 28 5 12	13 20 27 Dec Tu 29 6 13 20	14 21 28 eml we 30 7 14 21	15 22 29  Oer Th 1 8 15 22	16 23 30 Fr 2 9 16 23	17 24 1 sa 3 10 17

Holidays and	common	observances
--------------	--------	-------------

1 Jan.	New Year's Day	5 Sept.	Labor Day
17 Jan.	Birthday of Martin Luther King, Jr.	10 Oct.	Columbus Day
21 Feb.	Washington's Birthday (Presidents' Day)	11 Nov.	Veterans Day
17 Apr.	Easter	24 Nov.	Thanksgiving Day
30 May	Memorial Day	25 Dec.	Christmas
4 July	Independence Day		

### Years 2022 and 2023 Holidays to be observed by the HAWAII STATE GOVERNMENT

### www.dhrd.hawaii.gov

Website where State Holiday Schedule posted

### Year 2022 HAWAII STATE HOLIDAYS

(Hawaii Rev. Statutes, Sec. 8-1)	Day Observed in 2022	Official Date Designated in Statute/Constitution
New Year's Day	Dec. 31 Friday	The first day in January
Dr. Martin Luther King, Jr. Day	Jan. 17 Monday	The third Monday in January
Presidents' Day	Feb. 21 Monday	The third Monday in February
Prince Jonah Kuhio Kalanianaole Day	Mar. 25 Friday	The twenty-sixth day in March
Good Friday	April 15 Friday	The Friday preceding Easter Sunday
Memorial Day	May 30 Monday	The last Monday in May
King Kamehameha I Day	June 10 Friday	The eleventh day in June
Independence Day	July 4 Monday	The fourth day in July
Statehood Day	Aug. 19 Friday	The third Friday in August
Labor Day	Sept. 5 Monday	The first Monday in September
General Election Day  Monday of even numbered y		The first Tuesday in Nov. following the first tion, Article 2 – Section)
Veterans' Day	Nov. 11 Friday	. The eleventh day in November
Thanksgiving	Nov. 24 Thursday	The fourth Thursday in November
Christmas	Dec. 26 Monday	The twenty-fifth day in December

### Year 2023 HAWAII STATE HOLIDAYS

(Hawaii Rev. Statutes, Sec. 8-1) New Year's Day	Day Observed in 2023 Jan. 02 Monday	Official Date Designated in Statute/Constitution  The first day in January
Dr. Martin Luther King, Jr. Day	•	
Presidents' Day	Feb. 20 Monday	The third Monday in February
Prince Jonah Kuhio Kalanianaole Day	Mar. 27 Monday	The twenty-sixth day in March
Good Friday	April 7 Friday	The Friday preceding Easter Sunday
Memorial Day	May 29 Monday	The last Monday in May
King Kamehameha I Day	. June 12 Monday	The eleventh day in June
Independence Day	. July 4 Tuesday	. The fourth day in July
Statehood Day	Aug. 18 Friday	The third Friday in August
Labor Day	Sept. 4 Monday	The first Monday in September
Veterans' Day	Nov. 10 Friday	The eleventh day in November
Thanksgiving	Nov. 23 Thursday	The fourth Thursday in November
Christmas	Dec. 25 Monday	The twenty-fifth day in December

**FOOTNOTES:** For use solely by State government agencies. Federal government and local banking holidays may differ. For State agencies that operate on other than Monday-Friday 7:45 AM to 4:30 PM schedules, also refer to appropriate collective bargaining agreements. Created by the Department of Human Resources Development 7/19/2021 subject to change.

2022 Sundary

Sa 5 112 119 226 5 5 Fr 4 111 118 255

February 2022

o Tu We Th
1 1 2 3
4 15 16 17
1 22 23 24
8 1 2 3

Mo 31 7 7 21 28 28

Su 30 30 6 113 20 27

		`				
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
26	27	28	29	30	31	<del></del>
2	က	4	2	9	7	ω
6	10	1	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	<del></del>	2	es	4	© Calendar-12.com

ruary 2022

					© Calendar-12.com
Saturday	5	12	19	26	rð.
Friday	4	11	18	25	4
Thursday	3	10	17	24	೮
Wednesday	2	6	16	23	2
Tuesday	1	8	15	22	_
Monday	31	7	14	21	28
Sunday	30	9	13	20	27

## March 2022

Fr Sa 1 2 8 9 115 16 22 23 29 30

April 2022
Tu We Th
29 30 31
5 6 7
12 13 14
19 20 21
26 27 28

Mo 28 4 11 118 25

Su 27 3 10 117 24 24

					© Calendar-12.com
Saturday	ري ا	12	19	26	2
Friday	4	11	18	25	
Thursday	က	10	17	24	31
Wednesday	2	6	16	23	30
Tuesday		∞	15	22	29
Monday	28	7	14	21	28
Sunday	27	9	13	20	27

April 2022

Fr Sa 6 7 6 7 14 20 21 28 27 28 3 4

May 2022 Tu We Th 3 4 5 10 11 12 17 18 19 24 25 26 31 1 2

Su Mo
1 2
8 9
115 16
22 23
29 30

	67		30	31 31	Friday 1	Saturday 2
		22	9	7	&	6
1		12	13	14	15	16
18		19	20	21	22	23
25		26	27	28	29	30 Calendar-12.com

May 2022

Fr Sa 4 110 111 17 18 24 25 1

June 2022

Tu We Th
31 1 2
7 8 9
114 15 16
21 22 23
28 29 30

Su Mo 29 30 5 6 112 13 19 20 26 27

					© Calendar-12.com
Saturday	7	14	21	28	4
Fridav	9	13	20	27	co
Thursday	5	12	19	26	2
Wednesday	4	11	18	25	
Tuesday	3	10	17	24	31
Monday	2	6	16	23	30
Sunday		8	15	22	29

June 2022

Fr Sa 1 2 8 9 9 15 16 22 23 29 30 5 6

,2022 We Th 29 30 6 7 6 7 13 14 20 21 27 28 3 4

July 7
Tu / 28
5
5
12
12
26

Su Mo 26 27 3 4 10 11 17 18 24 25 31 1

					© Calendar-12.com
Saturday					
Sa	4		18	25	2
y k					
Friday		0	7	4	
	က	10	17	24	
Thursday			16	23	30
	7	6	_		(1)
Wednesday	<del>-</del>	œ	15	22	59
Tuesday	31	7	14	21	28
Monday	30	9	13	20	27
Sunday	29	5	12	19	26

JUIV 2022

						© Calendar-12,com
Saturday	2	6	16	23	30	9
Friday	<b>←</b>	∞	15	22	29	2
Thursday	30	7	14	21	28	4
Wednesday	29	9	13	20	27	3
Tuesday	28	2	12	19	26	2
Monday	27	4	11	18	25	
Sunday	26	က	10	17	24	31

2022 August

Fr Sa 3 9 10 116 17 23 24 30 1

Su 28 24 11 118 25

Saturday	9	13	20	27	• Calendar-12.com
Friday	5	12	19	26	2
Thursday	4	11	18	25	
Wednesday	8	10	17	24	31
Tuesday	2	6	16	23	30
Monday		8	15	22	29
Sunday	31	7	14	21	28

### Otember

Fr 30 7 7 114 21 28 28

October 2022

Tu We Th

27 28 29

4 5 6

11 12 13

7 18 19 20

1 25 26 27

Mo 26 3 110 17 24 24 31

Su 25 25 9 9 16 23 30 30

Saturday	က	10	17	24	© Calendar-12.com
Friday		6	16	23	30
Thursday	_	8	15	22	29
Wednesday	31	7	14	21	28
Tuesday	30	9	13	20	27
Monday	59	2	12	19	26
Sunday	28	4	11	18	25

ctober 2022

56	n
22	2
24	<u></u>
23	30
22	53
21	28
20	27

Fr Sa 4 5 11 12 18 19

Su 30 13 13

						© Calendar-12,com
Saturday	<del></del>	&	15	22	29	2
Friday	30	7	14	21	28	4
Thursday	29	9	13	20	27	n
Wednesday	28	5	12	19	26	2
Tuesday	27	4	11	18	25	_
Monday	26		10	17	24	31
Sunday	25	2	6	16	23	30

# Vovernber 2022

Fr Sa 3 9 10 17 23 24 30 31

Su 27 4 4 111 118 25

					© Calendar-12.com
Saturday	22	12	19	26	3
Friday	4	11	18	25	2
Thursday	က	10	17	24	<del></del>
Wednesday	2	6	16	23	30
Tuesday	<del></del>	- ∞	15	22	29
Monday	31	7	14	21	28
Sunday	30	9	13	20	27

	Sa	_	14	21	28	4
	ጉ '	9	13	20	27	က
2023	ᄕ.	ა	12	19	26	2
ary 2	We.	4	Ξ	18	25	_
Januc	₽'					
$\neg$	W <sub>0</sub>	7	6	16	23	30
	Su	_	œ	15	22	29

Saturday					© Calendar-12.com
S	က	10	17	24	31
Friday	2	6	16	23	30
Thursday	<b>1</b> —	$\infty$	15	22	29
Wednesday	30	7	14	21	28
Tuesday	29	9	13	20	27
Monday	28	2	12	19	26
Sunday	27	4	11	18	25

$\bigcirc$	
7	

Sa 4 111 118 25 4 Fr 3 3 110 177 224 23

Mo 30 6 113 20 27 Su 29 29 112 112 26 26

					© Calendar-12.com
Saturday	7	14	21	28	4
Friday	9	13	20	27	ಣ
Thursday		12	19	26	2
Wednesday	4	11	18	25	
Tuesday		10	17	24	31
Monday	2	6	16	23	30
Sunday	_	&	15	22	29

					© Calendar-12,com
Saturday	4	<u></u>	80	25	4
Friday	3	10	17	24	3
Thursday	2	6	16	23	2
Wednesday	1	8	15	22	
Tuesday	31	7	14	21	28
Monday	30	9	13	20	27
Sunday	59	5	12	19	26

## Varch 2023

Sa 1 1 1 1 2 2 2 2 2 2 2 9 6 6

Fr 31 7 7 21 228 228 5

1 2023 We Th 29 30 5 6 112 13 19 20 26 27 3 4

Su Mo 26 27 2 3 9 10 17 17 23 24 30 1

Saturday	4	11	18	25	€ Calendar-12.com
Friday	3	10	17	24	31
Thursday	2	6	16	23	30
Wednesday	1	ω	15	22	29
Tuesday	28	7	14	21	28
Monday	27	9	13	20	27
Sunday	26	LS.	12	19	26

## April 2023

						© Calendar-12,com
Saturday	1	∞	15	22	29	9
Friday	31	7	14	21	28	2
Thursday	30	9	13	20	27	4
Wednesday	29	5	12	19	26	n
Tuesday	28	4	11	18	25	2
Monday	27	8	10	17	24	
Sunday	26	2	6	16	23	30

May 2023

Fr Sa 3 9 10 17 17 23 24 30 1

June 2023

Tu We Th
30 31 1
6 7 8
113 114 15
20 21 22
27 28 29

Mo 29 29 112 119 26 26

Su 28 24 11 118 25

					© Calendar-12.com
Saturday					
Sa	9	13	20	27	c
Friday					
	2	12	19	26	2
Thursday					
<del>`</del>	4	1	18	25	_
>=					
Wednesday					
W	က	10	17	24	31
>					
Tuesday					
	5	6	16	23	30
>					
Monday					
	_	∞	15	22	29
Sunday					
	30	7	41	21	28

Fr 30 7 7 114 211 228 24

Th 29 6 113 20 27 27 3

Mo 26 3 110 17 24 31 Su 255 25 9 9 16 23 30 30

July 2023

Tu We Th

27 28 29

4 5 6

11 12 13

18 19 20

25 26 27

1 2 3

					© Calendar-12.com
Saturday	ന	10	17	24	<del></del>
Friday	2	6	16	23	30
Thursday		œ	15	22	29
Wednesday	31	7	14	21	28
Tuesday	30	9	13	20	27
Monday	29	2	12	19	26
Sunday	28	4	11	18	25

July 2023

Fr Sa 4 5 111 12 118 19 25 26 1

August 2023

Tu We Th

1 2 3

8 9 10

15 16 17

22 23 24
29 30 31

Su Mo 30 31 6 7 7 20 21 27 28

Monday		Tuesday	Wednesday	Thursday	Friday	Saturday
26	27		28	29	30	<del></del>
3	4		5	9	7	8
10 11	11		12	13	14	15
17 18			19	20	21	22
24 25		• •	26	27	28	29
31		0 7	2	3	4	© Calendar-12.com

### 2023 7NGUSt

Fr Sa 1 2 8 9 9 115 16 22 23 22 330

Su 27 3 10 117 24 24

					© Calendar-12.com
Saturday	വ	12	19	26	2
Friday	4	11	18	25	
Thursday	က	10	17	24	31
Wednesday	2	6	16	23	30
Tuesday	_	80	15	22	29
Monday	27	7	14	21	28
Sunday	30	9	13	20	27

### 2023 Determine C

-						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
27	28	29	30	37	<del></del>	2
3	4	5	9	7	8	6
10		12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30 © Calendar-12.com

					© Calendar-12.com
Saturday	7	14	21	28	4
Friday	9	13	20	27	c
Thursday	2	12	19	26	2
Wednesday	4	1-	18	25	<del>-</del>
Tuesday	က	10	17	24	31
Monday	2	6	16	23	30
Sunday	<b>-</b>	8	15	22	29

Fr Sa 1 2 8 9 115 16 22 23 29 30 5 6

Su 26 3 3 110 17 24 24 31

					© Calendar-12.com
Saturday	4	11	18	25	2
Friday	3	10	17	24	
Thursday	2	6	16	23	30
Wednesday	Į	æ	15	22	29
Tuesday	31	7	14	21	28
Monday	30	9	13	20	27
Sunday	29	5	12	19	26

Sa 6 6 20 20 27 27 3 Fr 5 112 119 26 2

January 2024

Tu We Th
2 3 4
9 10 11
16 17 18
23 24 25
30 31

Mo 1 8 15 22 29

Su 31 7 7 7 21 21 28

						© Calendar-12.com
Saturday	2	6	16	23	30	9
Friday	_	∞	15	22	29	C)
Thursday	30	7	14	21	28	4
Wednesday	29	9	13	20	27	n
Tuesday	28	2	12	19	26	2
Monday	27	4	11	18	25	_
Sunday	26	8	10	17	24	31

	Yo	Your Cancer Center Support Team	pport Team	
Facility	Specialty	Services	Providers	Contact Information
+100H ::000H	Cancer Center	Medical Oncology Services Chemotherapy/ Infusion Radiation Oncology Services Survivorship Program Patient Navigation Genetic Counseling Nutrition Support Physical Therapy	Katarina Leckova, MD - Medical Oncologist Kevin Wilcox, MD - Radiation Oncologist Linda Gemer, MD - Radiation Oncologist Noemi Arzaga, DNP- Medical Oncology Kimberly Cote, APRN - Medical Oncology Mie Fowler, APRN - Genetic Counseling Michelle Liu-Duerr -Patient Navigator Karl Sloss - Nutritionist	1285 Waianuenue Avenue Hilo, Hawaii 96720 P: (808) 932-3590 F: (808) 974-6864 Hours of Operation: M-F, 7:30AM-4:00PM
במס מפי מפי מפי מפי מפי מפי מפי מפי מפי מפי	General Surgery	Surgical Services	Victor Bochkarev, MD Daniel Hudak, MD Andrew Lind, MD Joshua Pierce, MD	134 Pu`uhonu Way, 1st floor Hilo, Hawaii 96720 P: (808) 932-4225 F: (808) 935-0904
	Behavioral Health	Psychiatric Support	Ann Cox, APRN	16-523 Keaau-Pahoa Road P: (808) 932-4099 F: (808) 966-4079
Hilo Medical Center	Imaging Department	Diagnostic Imaging Services CT Diagnostic X-Ray/ Fluoroscpy MRI Nuclear Medicine Ultrasound		1190 Waianuenue Ave. Hilo, Hawaii 96720 P: (808) 932-3800 F: (808) 935-1889
	Clinical Labs of Hawaii at Hilo Medical Center	Laboratory Services		1190 Waianuenue Ave. Hilo, Hawaii 96720 P: (808) 932-3500 F: (808) 935-4916
Hawai`i Care Choices	Hawai`i Care Choices	Palliative Care Hospice Care Bereavement Care		1011 Waianuenue Avenue Hilo, Hawaii 96720 P: (808) 969-1733 F: (808) 961-7397

	OTHER EAST H	HAWAII HEALTH CLINIC SERVICES	INIC SERVICES	
	East Hawaii Health Clinic at 1190	Primary Care		1190 Waianuenue Avenue P: (808) 932-3730
	East Hawaii Health Clinic at 1285	Primary Care		1285 Waianuenue Avenue P: (808) 932-3940
	Puna Community Medical Center	Primary Care		15-2662 Pahoa Village Road P: (808) 930-6001
	Ka`u Hospital Clinic	Primary Care		1 Kamani Street P: (808) 932-4200
	East Hawaii Health Keaau	Primary Care		16-523 Keaau-Pahoa RoadP: (808) 932- 3830
	East Hawaii Health Clinic - Cardiology	Cardiology Services	Carl Juneau, MD Thomas Sawyer, MD Terri Vrooman, APRN	1190 Waianuenue Avenue P: (808) 932-3730
East Hawaii Health Clinic	East Hawaii Health Clinic - ENT (Otolarynology)	ENT (Otolarynology) Services	Lovina Sabnani, MD Mie Fowler, APRN	1285 Waianuenue Avenue P: (808) 932-3940
	East Hawaii Health Clinic - Gastroenterology	Gastroenterology Services	Stephen Kind, MD	1190 Waianuenue Avenue P: (808) 932-3730
	East Hawaii Health Clinic - Neurology	Neurology Services	William Herrera, MD Phylavanh Phanhtharath, Nurse Practitioner	1190 Waianuenue Avenue P: (808) 932-3730
	East Hawaii Health Clinic - Orthopedics	Orthopedics Services	Mark Hansen, MD Sara Sakamoto, MD Brooke Hayashi, MD Landon Collins, APRN Hoshang Irani, PA	1190 Waianuenue Avenue, 2nd Floor P: (808) 932-4235
	East Hawaii Health Clinic - Urology	Urology Services	Lyric Santiago, MD Richard Stack, MD	1285 Waianuenue Avenue P: (808) 932-3940
	East Hawaii Health Clinic - Vascular Surgery	Vascular Surgery Services	John Matsuura, MD Kelly Luscomb, APRN Abraham Korn, MD	73 Pu`uhonu Place, Suite 100 P: (808) 932-4240

### HAWAI'ICARECHOICES

### REMINDER NOTICE FOR YOUR KUPU CARE

### Follow-Up Appointment



Welcome to our Kupu Care Program! While you were in the hospital, you were visited by \_\_\_\_\_ from Hawaii Care Choices for a consultation.

Based on your diagnosis, your insurance will cover your participation in this program. The goal of the Kupu Care program is to support you through your treatment. We visit your home monthly to help you to manage symptoms of your diagnosis and treatment, and answer your medical questions. As a patient on this program, you will receive the following services:

- Monthly home visits from our Registered Nurse & Kupu Care APRN Specialist.
- A personalized Plan of Care, designed with your goals and/wishes in mind.
- Help with managing and understanding your medications that are prescribed by your Primary Care Physician, Dr.
- Help with managing pain and symptoms of your diagnosis & treatment.
- Nutrition Education.
- Help with additional community resources from our licensed social worker.
- A call-line for your medical questions & concerns.
- If needed, our registered nurse will go to your doctor appointments with you to inform the doctor of your progress and provide extra support for you.
- Visits & support from our team if you are re-admitted into the hospital.

Appointment Time for 1st visit from our Kupu Care APRN Specialist, Haylee Chung, on: \_\_\_\_\_\_ to finish

Date Day Time your enrollment in our Hawaii Care Choices Kupu Care Program.



Haylee Chung, Kupu Care APRN Specialist



Jason Buckley, Registered Nurse



Kimberly Mora, Kupu Care APRN Specialist



Julia Lindbergh, Registered Nurse



Valerie Sullivan, Community Liaison





Where Quality of Life Matters



### **HAWAI'ICARECHOICES**

### REMINDER NOTICE FOR YOUR KUPU CARE

### Follow-Up Appointment

If you leave the hospital without having your 1st visit appointment confirmed, you will be contacted by Erica, our Kupu Care Coordinator.

Your first home visit will be by our Kupu Care APRN Specialist, Haylee Chung, who will complete your admission into our Kupu Care Program. She will learn what is important to you and incorporate that into your care plan and treatment. In addition, our registered nurse, Jason Buckley and our licensed social worker, Anne Anderson, will work alongside you and your loved ones to assist in coordinating your doctor's appointments, provide important education about your illness, nutrition and more. We encourage important family members and caregivers to also be present for this appointment.



Erica Curtis, Kupu Care Coordinator

If you return home from the hospital and miss Erica's call, please contact her at: (808) 969-1733 to confirm your admissions appointment.

Mahalo for trusting in our care and allowing us the honor of serving you!



Your Kupu Care Team



Anne Anderson, Social Worker









When patient care needs are too complicated and require a higher level of support that cannot be provided at home, or in other settings - transitional, short-term care at our Pohai Malama a Harry and **Jeanette Weinberg Care Center** may be an option.

"I didn't know what Congestive Heart Failure was, just that it was hard to breathe. I saw a flyer about Hawai'i Care Choices in my doctor's office and called. The nurse visited me at home, taught me about my illness and how I could feel better. Now I can play with my grandson again." - Patient



HAWAI'I HCARECHOICES | @ @ &

1011 Waiānuenue Ave., Hilo, HI 96720 Phone: (808) 969-1733 Fax: (808) 961-7397 www.hawaiicarechoices.org

### Philosophy of Care

We...provide exceptional care and solutionbased choices that align with patient values.

We...give support with patient and family focus.

We...are dedicated to the belief that quality of life matters.



Hawai'i Care Choices offers care support to all patients with a serious or life-limiting illness and their families without regard to diagnosis, gender, sexual orientation, national origin, race, creed, disability, age, place of residence or ability to pay.



Where Quality of Life Matters



MORE SERVICES...

More Solutions



### "Hawai'i Care Choices - a Continuum of Exceptional Care for patients and families."



Support that can begin at diagnosis and can continue alongside treatment.

For: Serious illness.
Time: Months to years.

Where: Provided in-home and accessible locations.Why: Desiring support while still seeking curative

care to impact disease outcomes.



Support that can begin when a cure is beyond reach.

For: Life-limiting illness.

**Time:** 6 months or less (enroll earlier to boost

quality of life).

Where: Wherever you call home.

**Why:** Desiring support while focusing on quality

of life and comfort measures.

### Bereavement CARE

Support given for those in the grieving process, offered free to all.

**For:** Those who have lost a loved one, expectedly

or unexpectedly.

Where: Provided in-home and accessible locations.
Why: Loss is very hard. It helps to talk to someone

who understands and can show paths for healing.

### **KUPU CARE:**

Community Palliative Care Program

### **KUPU CARE EXCHANGE:**

A transitional program to stabilize seriously ill patients with a Care Team approach

### **SUPPORTIVE CARE:**

Benefit for HMSA patients

### **CONCURRENT CARE:**

Benefit for UHA patients



### **HOME CARE:**

Alleviating pain and discomfort at any apartment, house, structure or facility a patient resides.

### **INPATIENT CARE:**

Short-term, transitional care for complex needs at Pōhai Mālama Care Center or with Crisis Team.



### **PATIENT & FAMILY CARE:**

**Grief Services** 

### **COMMUNITY CARE:**

Adult, Child & Teen Grief Support Workshops, Camps and Retreats



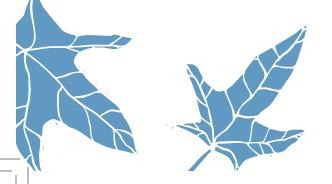
Every person's path through illness is unique. Whether a person wishes to continue with their treatment plan, find relief from symptoms and side effects, or just be as comfortable as possible - we want to be there with you, to help you understand your options so you can choose what support is right for you.



### Ho'olu'olu

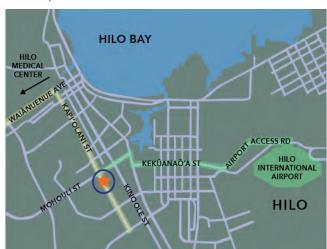
(COMFORT)

At Pōhai Mālama, our goal is to provide care for the mind, body and spirit of every patient to achieve peace and comfort. Trained social workers and spiritual counselors offer guidance and support to help each patient and their families navigate through what is often a very difficult time.



### Okuhi (DIRECTIONS)

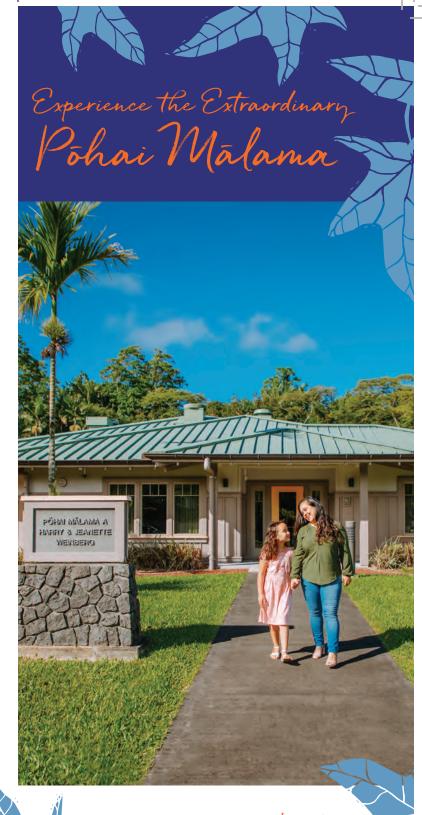
- From Hilo International Airport to Pōhai Mālama Care Center: 10 minute drive. Depart Airport Access Road and continue straight ahead through the lighted intersection. You will be on Kekūanaō'a Street. Travel about 2 miles where this street meets Kīlauea Ave and turn right. Take first left on to Mohouli Street. Drive through next intersection of Kinoole Street. Proceed ahead to Kapi'olani Street and turn left. Pōhai Mālama Care Center (590 Kapi'olani Street) will be on the right.
- From Hilo Medical Center, 1190 Waiānuenue Ave to Pōhai Mālama Care Center: 15 minute drive. When departing the hospital turn left towards Hilo town. Travel on Waiānuenue Ave for 2 miles until you see Kapi'olani Street on the right. Turn right on to Kapi'olani Street and travel about a mile and 1/2 until you reach the Pōhai Mālama Care Center on the right, 590 Kapi'olani Street.



**Pōhai Mālama Care Center**: 590 Kapi 'olani Street 808-969-1733 • www.hawaiicarechoices.org



Where Quality of Life Matters

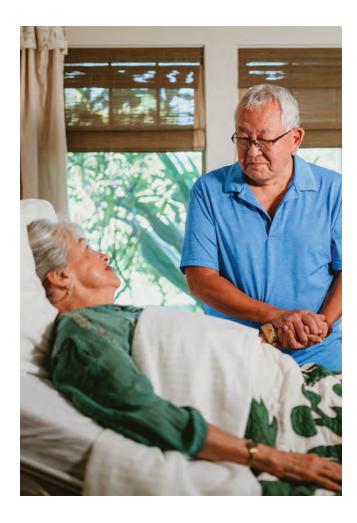


IN THE HEART OF Hila

# Welina mai (WELCOME)

Welcome to Hawai'i Care Choices' Pōhai Mālama a Harry and Jeanette Weinberg Care Center - a place of encircling comfort. The very best transitional hospice care facility in the state, Pōhai Mālama offers luxury surroundings fit for royalty. Bringing comfort to the patient and support for the family by expertly managing and stabilizing the patients' severe symptoms that cannot be cared for at home - is our goal.





# Aloha (LOVE & COMPASSION)

This state-of-the-art-facility offers a warm home-like setting with trained, compassionate, around-the-clock professional staff.

Twelve beautifully appointed private air conditioned suites, with ceiling fan, private restroom, phone, Wi-Fi, television, and an exclusive lanai that await each patient and their families. An in-room couch and adjustable pull out chair serve as beds for family members who wish to remain with loved ones overnight.





It is our desire to create a warm setting with many comforts of home. Patients and families are encouraged to bring small pictures or sentimental items that make each room feel familiar.

Each suite has its own private lanai where the patient and their family/visitors are welcome to utilize that area. The patient bed may be brought out for bedbound patients. Other amenities offered are a Family and Keiki room, and on-site laundry.





	HIPAA PERMITS DISCLOSURE OF POLST TO OTHER HEALTH CARE PROFESSIONALS AS NECESSARY					
	PROVIDER ORDERS FOR LIF	NING TREATMENT (POLST) - HAWAI'I				
	FIRST follow these orders. THEN patient's provider. This Provider		Patient's Last Name	Patient's Last Name		
	based on the person's current me and wishes. Any section not comp	edical condition	First/Middle Name	First/Middle Name		
	full treatment for that section. Every treated with dignity and respect.	veryone shall be	Date of Birth		Date Form Prepared	
			** Poroce !	nulse =	ad is not breathing th	
A	CARDIOPULMONARY RESUSCITAT  Attempt Resuscitation/CPR		** Person has no Attempt Resuscitat	-	_	
Check	(Section B: Full Treatment required)	PO 140f	Accompt Nesuscildi	II DIVAR	(Anow Matural Death)	
One	If the patient has a pulse, then fol	low orders	in <b>B</b> and <b>C</b> .			
В	MEDICAL INTERVENTIONS:		-		or is breathing **	
Check One	Comfort Measures Only Use medic and suffering. Use oxygen, suction and ma needs cannot be met in current location.					
	Limited Additional Interventions Includes care described above. Use medical treatment, antibiotics, and IV fluids as indicated. Do not intubate. May use less invasive airway support (e.g. continuous or bi-level positive airway pressure). <i>Transfer</i> to hospital if indicated. Avoid intensive care.					
	Full Treatment Includes care describe and defibrillation/cardioversion as indicate					
	Additional Orders:					
C	ARTIFICIALLY ADMINISTERED NUT (See Directions on next page for information of			nd liquid	by mouth if feasible and desired.	
Check	No artificial nutrition by tube.	Defined trial	period of artificial nutrit	ion by tube.		
One	Long-term artificial nutrition by tube.	Goal:				
	Additional Orders:					
	SIGNATURES AND SUMMARY OF I					
	Patient or Legally Authorized Repres	entative (LAR).	If LAR is checked, you <b>m</b>	ust check one	e of the boxes below:	
Check One	Guardian Agent designated in	Power of Attor	ney for Healthcare	Patient-de	esignated surrogate	
	Surrogate selected by consensus of intere	sted persons (Si	gn section E)	Parent of	a Minor	
	Signature of Provider (Physician/APRN licensed in the state of Hawai'i.)  My signature below indicates to the best of my knowledge that these orders are consistent with the person's medical condition and preferences.					
	Print Provider Name		Provider Phone Number		Date	
	Provider Signature (required)		Provider License #			
	Signature of Patient or Legally Authors My signature below indicates that these order	s/resuscitative r	measures are consistent		nes or (if signed by LAR) the	
	known wishes and/or in the best interests of the Signature (required)	Name (print)	is the subject of this for		(write 'self' if patient)	
	Cummons of Madical Carlos		0#	nly		
	Summary of Medical Condition		Official Use O	rilly		
	SEND FORM WITH PERSO		ED TO ANCEED DED.	D DICCHA	DCED.	

HIPAA PERMITS DISCLOSURE OF POLST TO OTHER HEALTH CARE PROFESSIONALS AS NECESSARY						
Patient Name (last, first, middle)			Date of Birth		Gender	_
M F						
Patient's Preferred Emergency Contact or Legally Authorized Representative						
Name	Address			Phone Nur	nber	
Health Care Professional Preparing Form	Preparer Tit	tle Phone Nu	Phone Number Date		Form Prepared	
Laurence and an annual services and annual ser	10110 0 =	11175755757	•10			
SURROGATE SELECTED BY CONSEN (Legally Authorized Representative as I make this declaration under the penalty of fal tative for the patient named on this form. The capacity and no health care agent or court appagent or guardian or designated surrogate is not made reasonable efforts to locate as many intellack of capacity and that a surrogate decision-nas the patient's surrogate decision-maker in account and understand the limitations regarding decisions	outlined is see swearing patient has ointed guar or reasonaberested personaker shoul cordance w	in section D) Is to establish my authority to been determined by the pri dian or patient-designated s Iy available. The primary phons as practicable and has in d be selected for the patient ith Hawai'i Revised Statutes shold or to withdraw artificia	o act as the leg mary physicia surrogate has l ysician or the nformed such t. As a result I §327E-5. I ha	n to lack de been appoi physician's persons of have been ve read sec	ecisional nted or the designee h the patien selected to ction C belo	e has nt's o act

### **DIRECTIONS FOR HEALTH CARE PROFESSIONAL**

### **Completing POLST**

- Must be completed by health care professional based on patient preferences and medical indications.
- POLST must be signed by a Physician or Advanced Practice Registered Nurse (APRN) licensed in the state of Hawai'i and the patient or the patient's legally authorized representative to be valid. Verbal orders by providers are not acceptable.
- Use of original form is strongly encouraged. Photocopies and FAXes of signed POLST forms are legal and valid.

### **Using POLST**

• Any incomplete section of POLST implies full treatment for that section.

## Section A:

 No defibrillator (including automated external defibrillators) should be used on a person who has chosen "Do Not Attempt Resuscitation."

### Section B:

- When comfort cannot be achieved in the current setting, the person, including someone with "Comfort Measures Only," should be transferred to a setting able to provide comfort (e.g., treatment of a hip fracture).
- IV medication to enhance comfort may be appropriate for a person who has chosen "Comfort Measures Only."
- A person who desires IV fluids should indicate "Limited Interventions" or "Full Treatment."

### Section C:

• A patient or a legally authorized representative may make decisions regarding artificial nutrition or hydration. However, a surrogate who has not been designated by the patient (surrogate selected by consensus of interested persons) may only make a decision to withhold or withdraw artificial nutrition and hydration when the primary physician and a second independent physician certify in the patient's medical records that the provision or continuation of artificial nutrition or hydration is merely prolonging the act of dying and the patient is highly unlikely to have any neurological response in the future. HRS §327E-5.

# **Reviewing POLST**

It is recommended that POLST be reviewed periodically. Review is recommended when:

- $\bullet$  The person is transferred from one care setting or care level to another, or
- There is a substantial change in the person's health status, or
- The person's treatment preferences change.

# **Modifying and Voiding POLST**

- A person with capacity or, if lacking capacity the legally authorized representative, can request a different treatment plan and may revoke the POLST at any time and in any manner that communicates an intention as to this change.
- To void or modify a POLST form, draw a line through Sections A through E and write "VOID" in large letters on the original and all copies. Sign and date this line. Complete a new POLST form indicating the modifications.
- The patient's provider may medically evaluate the patient and recommend new orders based on the patient's current health status and goals of care.

### Kōkua Mau - A Movement to Improve Care

Kōkua Mau is the lead agency for implementation of POLST in Hawai'i. Visit www.kokuamau.org/polst to download a copy or find more POLST information. This form has been adopted by the Department of Health July 2014

Kōkua Mau • PO Box 62155 • Honolulu HI 96839 • info@kokuamau.org • www.kokuamau.org

# HAWAI'I ADVANCE HEALTH CARE DIRECTIVE

My name is: First Middle initial Date of Birth Last PART 1: HEALTH CARE POWER OF ATTORNEY – DESIGNATION OF AGENT: I designate the following individual as my agent to make health care decisions for me: Name and relationship of individual designated as health care agent Street Address City State Zip Home Phone Cell Phone E-mail If I revoke my agent's authority or if my agent is not willing, able, or reasonably available to make decisions for me, I designate the following individual as my alternate agent: and relationship of individual designated as health care agent Name Street Address City State Zip Home Phone Cell Phone E-mail AGENT'S AUTHORITY AND OBLIGATION: My healthcare agent should make decisions as I have instructed in Part 2 of this form or as I may otherwise provide orally or in writing. If there are decisions for which I have not provided instructions, I want my agent to make such decisions as I would have chosen to do, basing them on my values, goals, and preferences rather than those of my agent. If a guardian of my person needs to be appointed for me by a court, I nominate my agent. WHEN AGENT'S AUTHORITY BECOMES EFFECTIVE: My agent's authority becomes effective when my primary physician determines that I am unable to make my own health care decisions unless I mark the following box. If I mark this box, my agent's authority to make health care decisions for me takes effect immediately. However, I always retain the right to make my own decisions about my health care. I can revoke this authority at any time as long as I have mental capacity. PART 2: INDIVIDUAL INSTRUCTIONS (You may modify or strike through anything with which you do not agree. Initial and date any modifications.) A. END OF LIFE DECISIONS • If I have an incurable and irreversible condition that will result in my death within a relatively short time, OR • If I have lost the ability to communicate my wishes regarding my health care and it is unlikely that I will ever recover that ability, OR • If the likely risks and burdens of treatment would outweigh the expected benefits. **THEN** I direct that my health-care providers and others involved in my care provide, withhold, or withdraw treatment in accordance with the choice I have marked below: Check only one of the following boxes. You may also initial your selection. I want to stop or withhold medical treatment that would prolong my life. OR I want medical treatment that would prolong my life as long as possible within the limits of generally accepted health care standards.

YOUR NAME:		
Print Your Full Name	Date of Birth	Date
PART 2: INDIVIDUAL INSTRUCTIONS (CONTIN anything with which you do not	<b>IUED)</b> (You may modify or strit agree. Initial and date any mod	ke through difications.)
B. ARTIFICIAL NUTRITION AND HYDRATION - FOOD Artificial nutrition and hydration must be provided, withheld or I have made in the preceding paragraph A unless I mark the foll	withdrawn in accordance with lowing box. st be provided under all circums	
C. RELIEF FROM PAIN:  If I mark this box, I choose treatment to alleviate pain or d	iscomfort even if it might hasten	my death.
<ul> <li>D. OTHER</li> <li>_ If I mark this box, the additional instructions or information my care. (Sign and date each added page and attach to this formation in the care i</li></ul>	1	orated into
<b>E. WHAT IS IMPORTANT TO ME:</b> (Optional. Add additional value and that make life worth living to me are: (examples: gard pating in family gatherings, attending church or temple):	,	
	I have attached addition	onal sheet/s
My thoughts about when I would not want my life prolonged by If I no longer have the mental capacity to make my own decision if I can no longer safely swallow, etc):		

additional sheet/s

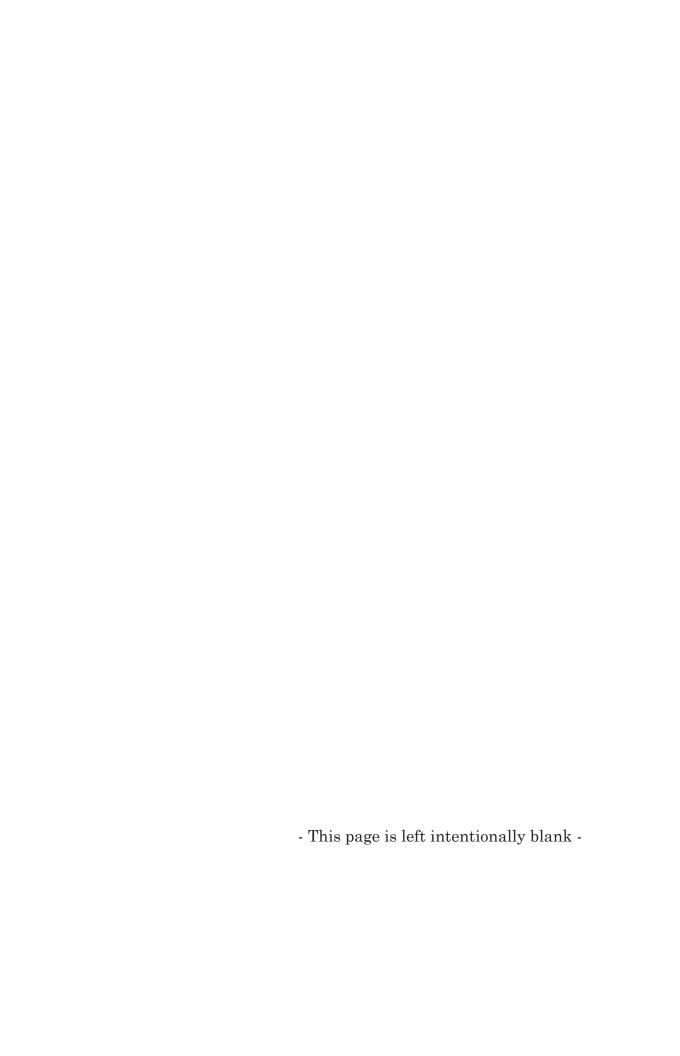
I have attached

rint Your Full Name	Your Signature	Date of Birth	Date
VITNESSES: CHOOSE EITHE	R OPTION 1 OR 2, NOT BOT	Ή.	
mportant: Witnesses cannot be you lealth care facility. One witness cannot			loyee of a
PTION 1: WITNESSES			
(Witness 1) declare that the person comple signed or acknowledged this power of an affluence. I am not related by blood, marriaf her/his estate. I am not the person appoint mployee of a health-care provider or facility.	ttorney in my presence and appears to be age, or adoption, and to the best of my kr nted as agent by this document, and I am	of sound mind and ur nowledge I am not ent	nder no undue itled to any part
Witness #1 Print Nam	e Witness Signatur	e Date	
Street Address	City	State	Zip
ence. I am not the person appointed as ag			
ence. I am not the person appointed as ago	ent by this document, and I am not a heal	lth-care provider, nor	
ence. I am not the person appointed as aghealth-care provider or facility.	ent by this document, and I am not a heal	lth-care provider, nor	
	me Witness Signatu	th-care provider, nor and the determinant of the de	an employee of a
ence. I am not the person appointed as aghealth-care provider or facility.  Witness #2 Print Nan  Street Address  OPTION 2: NOTARY PUBLIC State of Hawai'i, (City and) County of On this day of	me Witness Signatu  City  S, in the year, (inser	th-care provider, nor state  Date  State  , before me, rt name of notary p	zip
ence. I am not the person appointed as aghealth-care provider or facility.  Witness #2 Print Name  Street Address  OPTION 2: NOTARY PUBLIC State of Hawai'i, (City and) County of  On this day of  on the basis of satisfactory evidence Advance Health Care Directive date	rent by this document, and I am not a heal  The second of		zip  Zip  zip  zip  zip  dicial Circuit
ence. I am not the person appointed as aghealth-care provider or facility.  Witness #2 Print Nan  Street Address  OPTION 2: NOTARY PUBLIC State of Hawai'i, (City and) County of On this day of	when the state of		zip  Zip  Zip  zip  dicial Circuit and deed.

A copy has the same effect as the original. www.kokuamau.org/resources/advance-directives

Developed by the Executive Office on Aging and Kōkua Mau - A Movement to Improve Care

December 2015



## CHECKLIST:

 Talk with your spouse, partner, adult children, family, friends, spiritual advisors, and doctors about what would be important to you.
 Ask someone you trust and can count on to be your health care agent Discuss your wishes with this person. Select an alternate health care agent in case your agent is unable to serve.
 <b>Complete the enclosed optional Advance Directive</b> . You can add more pages if needed to outline your wishes.
 Have two qualified witnesses or a notary public witness your signature
 Inform family, friends, and doctors that you have an Advance Directive and that you expect them to honor your wishes. Keep them informed about your current wishes.
 <b>Give copies of the Advance Directive</b> to your health care agent, health care providers, family, close friends, spiritual advisors, and any other individuals who might be involved in your care.
 Place copies in your medical files.
 <b>Keep a copy in any easy to find place in your home</b> . (Not in a safe deposit box!!) You could leave a note on the refrigerator to tell people where your important documents are so they can be found when they ar needed.
 You may designate "Advance Directive" on your driver's license or state identification card to indicate that you have completed an Advance Directive and wish it to be honored. Hawai'i drivers' license stations do not file Advanced Directives.
 <b>Review your Advance Directive regularly</b> . In case you make changes, inform people, create a new document, and replace the old one.
 <b>Learn about POLST:</b> Do you need POLST (Provider Orders for Life Sus taining Treatment) in addition to an Advance Directive? Talk with your doctor or advanced practice registered nurse (APRN) about POLST and visit <i>www.kokuamau.org/polst</i> for more information for you and for your provider as well as the POLST form.

This brochure provides general information and does not constitute legal advice and may not apply to your individual situation.

Developed by Kōkua Mau and the Executive Office on Aging, State of Hawai'i. Checklist originally developed by UH Elder Law Program. *Revised: January 2016* 

# ADVANCE DIRECTIVE FOR FUTURE HEALTH CARE



It is your gift to loved ones, family members and friends so that they won't have to guess what you want if you no longer can speak for yourself





Executive Office on Aging Department of Health

### WHY DO I NEED AN ADVANCE HEALTH CARE DIRECTIVE?

Medical technology has given us many new options for sustaining life. This makes it important for you to discuss what kind of care you want before serious illness or accident occurs. Everyone over the age of 18 should have one.

Now is the time to talk about these important issues while you can still make your own decisions and have time to talk about them with others.

If you don't have an Advance Health Care Directive, (commonly known as 'Advance Directive'), and even one person interested in your care disagrees, your doctor may not honor your wishes for end-of-life care.

The Advance Directive takes the place of the former living will document and gives you more options. Review your existing forms and make sure your Advance Directive reflects your current wishes.

### WHAT DO I PUT IN MY ADVANCE DIRECTIVE?

# THE PERSON OR "AGENT" YOU WANT TO MAKE DECISIONS FOR YOU WHEN YOU CANNOT.

You should identify someone you trust to act as your agent as well as an alternate. This person does not have to be an attorney. Unless you limit this person's authority, this person has the right to accept or refuse any kind of medical care and testing, discharge or select doctors, and see all medical records.

### THE KIND OF HEALTH TREATMENT YOU WANT OR DON'T WANT.

You can say whether or not you want to be kept alive by machines that breathe for you or be fed by a tube even if there is no hope you will get better.

### YOUR WISHES FOR COMFORT CARE.

You can indicate whether you want medicine for pain or where you want to spend your last days. You can also give spiritual, ethical, and religious instructions.

### HOW CAN I ENSURE MY ADVANCE DIRECTIVE IS HONORED?

Share copies and talk with your agent, loved ones, family, and others who will be involved in your care. Discuss it with all your doctors and ask all of them to insert your Advance Directive into your medical records. This document and resources in other languages, such as Advance Directives or POLST, are available from your healthcare provider, doctor, or health insurance company or on the Kōkua Mau website at www.kokuamau.org/languages.

### INSTRUCTIONS FOR ADVANCE DIRECTIVE

(in accordance with the Uniform Health Care Decisions Act, 1999)

Complete Part 1 and 2 on the enclosed form. You may add pages and make any changes you wish. You do not need an attorney to complete this form. If you need more help, consult the phone numbers included in this brochure. Complete the check list on the back page.

### PART 1 - HEALTH CARE POWER OF ATTORNEY, YOUR AGENT

Select one or more persons to be your agent and make health care decisions if you are unable. The person you appoint can be a spouse, adult child, friend, or any other trusted person. Your agent cannot be an owner or employee of a health care facility where you are receiving care unless they are related to you.

### PART 2 - INDIVIDUAL INSTRUCTION

Give instructions to your doctor and others about any aspect of your health care. You will be given choices. Check only one box in each category and cross out all which do not apply. You can also add more about your wishes and goals for care.

### Ask two witnesses to sign and date the form

Both must be people you know. They cannot be health care providers, employees of a health care facility, or the person you choose as an agent. One person cannot be related to you or have inheritance rights.

### **Notary Public**

If you do not have 2 witnesses, your Advance Directive must be notarized.

You have the **right to revoke or change your Advance Directive at any time** orally or in writing. Be sure to tell your agent and doctor.

### WHO CAN HELP ME COMPLETE MY ADVANCE DIRECTIVE?

Talk with your health care provider and your health plan representative.

Legal Aid Senior Hotline: 1-888-536-0011

Oʻahu: UH Elder Law Program, 808-956-6544, www.hawaii.edu/uhelp

For further information contact:

### Kōkua Mau - A Movement to Improve Care

- For Advance Directives (also as a writable pdf) please visit: www.kokuamau.org/resources/advance-directives.
- Kōkua Mau Speaker's Bureau can provide speakers about Advance Care Planning (Advance Directives and POLST).

www.kokuamau.org • info@kokuamau.org • (808) 585-9977 Kōkua Mau • P.O. Box 62155 • Honolulu HI 96839



# Mind Body Medicine for Mental Health: Resources

### **WEBSITES:**

- National Center for Complementary and Integrative Health (NCCIH) Meditation:
  - o In Depth <a href="https://nccih.nih.gov/health/meditation/overview.htm">https://nccih.nih.gov/health/meditation/overview.htm</a>
  - o Yoga: In Depth <a href="https://nccih.nih.gov/health/yoga/introduction.htm">https://nccih.nih.gov/health/yoga/introduction.htm</a>
  - o Be an Informed Consumer <a href="https://nccih.nih.gov/health/decisions">https://nccih.nih.gov/health/decisions</a>
- MoodGym https://moodgym.com.au
- Beating the Blues <a href="http://www.beatingtheblues.co.uk">http://www.beatingtheblues.co.uk</a>

## **SELF-HELP BOOKS:**

- Feeling Good—the New Mood Therapy David D Burns Avon Books ISBN: 0380810336
- Control Your Depression Peter M Lewinsohn, et al. Simon & Schuster Books ISBN: 0671762427
- Put Anxiety Behind You The Complete Drug- Free Program Peter Bongiorno Conari Press ISBN: 9781573246309

### **MOBILE APPS**

- Calm https://www.calm.com/
- Headspace https://www.headspace.com/headspace-meditation-app
- Moodnotes <a href="http://thriveport.com/products/moodnotes/">http://thriveport.com/products/moodnotes/</a>
- Moodpath <a href="https://mymoodpath.com/en/">https://mymoodpath.com/en/</a>
- Sanvello (formerly Pacifica) https://www.sanvello.com/
- SuperBetter https://www.superbetter.com/



# **Top 10 Tips for Healthier Eating**

- 1. Cut down on products made with flour and sugar, including whole wheat flour.
- 2. Avoid sweetened beverages.
- 3. Master a few simple recipes made with fresh ingredients that are easy to prepare and taste really good.
- 4. Eat more vegetables of all colors.
- 5. Use lower temperatures for all cooking, including baking and grilling. Do more steaming.
- 6. Experiment with less familiar whole grains: quinoa, faro, buckwheat groats (kasha), barley, wild rice.
- 7. Get rid of any Teflon coated pans. Try the newer ceramic coated nonstick cookware.
- 8. Try adding a level tablespoon of turmeric powder to soups, stews, and bean dishes.
- 9. Look for extra-virgin olive oil that gives a peppery bite at the back of the throat (from oleocanthal, a potent anti-inflammatory component).
- 10. Practice eating mindfully, with full attention on the experience of each bite.



# **Home Care Instructions Following Chemotherapy**

Safe handling precautions should be followed at home during chemotherapy administration and for 48 hours after chemotherapy is completed.

# Guidelines to follow at home:

- 1. If your caregiver is helping you, they will need to wear gloves (double gloves) when handling bodily fluids or soiled linens or clothes. Bodily fluids include urine, stool, vomit, blood, etc. They will need to throw away the gloves and wash their hands.
- 2. Caregivers should wash their hands with soap and water (not hand sanitizer) when they remove their gloves. If any of the caregivers' skin is exposed to bodily fluids it should be washed thoroughly with soap and water.
- 3. Encourage the use of a separate toilet if appropriate. Try to avoid bedpans, commodes or urinals if possible to prevent spills.
- 4. Flush the toilet twice after each use. Close the lid before flushing. Always wash hands with soap and water (not hand sanitizer) after using the toilet.
- 5. If the patient's skin is exposed to urine or stool (incontinence) it should be cleaned thoroughly. If a diaper or disposable pad is being used, a protective barrier ointment (example: Inzo, Desitin) should be applied to decrease the risk of skin irritation.
- 6. If linens or clothing become soiled, wash these items separately, preferably twice, in hot water. Wear gloves while handling the soiled items.
- 7. Sexual activity should be avoided during chemotherapy administration and for 48 hours after it is completed. A condom is strongly recommended if sexual activity occurs.

If you have any additional questions, please ask your nurse or contact the charge nurse on our oncology unit at (808) 932-3708.



# **Food Suggestions for Chemotherapy Side Effects**

# Clear Liquids for (Diarrhea, other GI changes, Urinary changes)

Type	Examples
Soups	Bouillon
	Clear, fat free broth
	Consommé
Drinks	Clear apple juice
	Clear carbonated drinks
	Fruit flavored drinks
	Fruit juices like cranberry or grape
	Fruit punch
	Sports drinks
	Water
	Weak tea (caffeine free)
Sweets	Fruit ices without fruit pieces or milk
	Gelatin
	Honey
	Jelly
	Popsicles

# Liquid Foods (if you do not feel like eating solid foods, Mucositis or other mouth problems and Urinary changes)

Soups	Bouillon Broth Cheese soup Soup that has been strained or blen Soup with pureed potatoes Tomato soup	nded
Drinks	Carbonated drinks Coffee Eggnog Fruit drinks Fruit juices Fruit punch Water Milk	Milkshakes Smoothies Sports Drinks Tea Tomato Juice Vegetable Juice
Fats	Butter Cream Oil	Sour cream Margarine
Sweets	Custard (soft or baked) Frozen yogurt Fruit purees (thinned with water)	



	Gelatin
	Honey
	Ice cream with no chunks
	Ice milk
	Jelly
	Pudding
	Syrup
	Yogurt
Replacements or	Carnation Instant Breakfast drinks
supplements	Liquid meal replacements such as Ensure

# Food that is high in calories and/or protein (if you don't feel like eating or have lost appetite and so you don't lose weight)

Туре	Examples
Soups	Cream soups
	Soups with lentils, dried peas, or beans (pinto, black, red, or
	kidney)
Drinks	Instant breakfast drinks
	Milkshakes
	Smoothies
	Whole milk/Cream
Main meals and	Beef
other foods	Butter, margarine, or oil added to foods
	Cheese
	Chicken
	Cooked dried peas
	Cottage Cheese
	Cream Cheese
	Croissants
	Deviled ham
	Eggs
	Fish
	Nuts, seeds and wheat germ
	Peanut butter
_	Sour Cream
Sweets	Custards
	Frozen Yogurt
	Ice cream
	Muffins
	Pudding
	Yogurt (plain or vanilla)
Replacement and	Liquid meal replacements (Ensure)
supplements	Powdered milk added to foods such as puddings, milkshakes,
	scrambled eggs
	Body builder protein shakes



# **High Fiber Foods for Constipation**

Туре	Examples
Main meals	Bran muffins
and other foods	Bran or whole-grain cereals
	Brown or wild rice
	Cooked peas and beans
	Whole-wheat bread
	Whole-wheat pastas
Fruit and	Dried fruits such as apricots, prunes, dates, and raisins
vegetables	Fresh fruit like apples, blueberries, and grapes
	Raw or cooked vegetables like broccoli, corn, green beans, peas
	and spinach
Snacks	Granola
	Nuts
	Popcorn
	Seeds, such as sunflower
	Trail mix

# Low Fiber Foods for Diarrhea

Туре	Examples
Main meals and	Chicken or turkey (skinless)
other foods	Cooked refined cereals
	Cottage cheese
	Eggs
	Fish
	Noodles
	Potatoes (baked or mashed, no skin)
	White rice
	White bread
Fruits or	Asparagus
vegetables	Bananas
	Canned fruit like peaches, pears and applesauce
	Clear fruit juice
	Vegetable juice
Snacks	Angel food cake
	Gelatin
	Saltine crackers
	Sherbet or sorbet
	Yogurt



# Foods that are easy on a sore mouth for Mucositis and sore mouth or throat

Type	Examples
Main meals and	Baby food
other foods	Cooked refined cereals
	Cottage cheese
	Eggs (soft boiled or scrambled)
	Macaroni and cheese
	Mashed potatoes (white or sweet)
	Pureed cooked foods
	Soups
Sweets	Custards
	Fruit (pureed or baby food)
	Gelatin
	Ice cream
	Milkshakes
	Puddings
	Smoothies
	Soft fruits (bananas or applesauce)
	Yogurt

# Foods that are easy on the stomach for Nausea and Vomiting

Туре	Example	
Soups	Clear broth, such as chicken, vegetable or beef	
Drinks	Clear carbonated drinks (that have gone flat) Tea Water Cranberry or grape juice Fruit flavored drinks	Sports Drinks Fruit Punch
Main meals and other foods	Chicken (boiled or baked without skin) Cream of rice Instant oatmeal Noodles Potatoes (boiled without skins) Saltine crackers White rice White toast	
Sweets	Angel food cake Canned fruit, such as applesauce, peaches or pears Gelatin Popsicles Sherbet or sorbet Yogurt	

National Cancer Institute. 2008. Managing Chemotherapy Side Effects.



# Imaging/Mammograms

### PET vs. MRI vs. CT scans

<u>PET scans</u> help evaluate your organ and tissue functions. By identifying body changes at the cellular level, PET may detect the early onset of disease before it is evident on other imaging tests. – Not available on Big Island. MRI scan uses magnetic fields and radio waves to produce a detailed imaged of the body's soft tissue and bones.

<u>CT or CAT scans</u> produce cross-sectional images of the body's organs and anatomical structures. Your provider may order any of these scans and inter-island travel maybe required.

# **Hawaii Radiologic Associates**

670 Ponahawai St. Ste 110. Hilo, HI 96720

P: (808) 933-2540

# InSight Imaging – Located on Oahu

500 Ala Moana Blvd. Suite 5B Honolulu, HI 96813

P: (808) 275-2008

F: (808) 275-2009

PET/CT

# Hawaii Advanced Imaging- Located on Oahu

1401 S. Bretania St. Suite 107 Honolulu, HI 96814

P: (808) 591-1504

F: (808) 591-1506

Hours: M-F: 7-10pm. Sat: 8-5pm, Sun: 9-2pm.

PET/CT, MRI, low dose CT

# Queen's Imaging - Located on Oahu

Level 1 via Queen Emma Elevator

1301 Punchbowl Street Honolulu, HI 96813

P: (808) 691-7171

Hours: M-F: 8am-5pm (PET scan)



# **Clinical Laboratories of Hawaii -Contacts and Hours**

Lanihuli (PSC) M-F: 6am-5:30pm Sat: 6am-12pm	33 Lanihuli St, Hilo, Hawaii 96720	T:(808) 935-4814 F:(808) 961-9614
Hilo Medical Center M-F: 7:30am – 4:30pm Sat: 8am-1pm	1190 Waianuenue Ave. Hilo, Hawaii 96720	T: (808) 932-3500 F: (808) 935-6928
Komohana (PSC) M-F: 5:30am- 5pm Sat: 6am-12pm	670 Ponahawai St Suite 114 Hilo, Hawaii, 96720	T: (808) 965-6929 F: (808) 935-4916
Punahele Professional M-F: 7:30-3pm Closed: 12-1pm	82 Pu'uhonu Place Suite 204 Hilo, Hawaii 96720	T: (808) 969-7535 F: (808) 969-4984
Pahoa (PSC) M-F: 7:30am -4:30pm Closed 12:30-1:30pm	15-2662 Pahoa Village Rd Pahoa, Hawaii, 96778	T: (808) 965-1103 F: (808) 965-1104
Ka'u Hospital M-F: 8am -4pm Closed 12am-1pm	11 Kamani St Pahala, Hawaii 96777	T: (808) 928-6141 F: (808) 928-6203
Hale Ho'ola Hamakua M-F: 7:30am-3:30pm Closed 12-1pm	45-547 Plumeria St. Honokaa, Hawaii, 96727	T: (808) 775-0889 F: (808) 775-7288
Waimea Center (PSC) M-F: 6am-3pm	65-1158 Mamalahoa Hwy Suite 27B Kamuela, Hawaii, 96743	T: (808) 885-9505 F: (808) 885-2102



# **Diagnostic Lab Services**

Hilo 1 M-F: 6am-5pm Sat: 6am-10am	1248 Kinoole St. Suite 102 Hilo, Hawaii 96720	T: (808) 935-9290 F: (808) 969-6910
Hilo 2 M-F: 6am-5pm Sat: 6am-10am	670 Ponahawai St. Suite 122 Hilo, Hawaii 96720	T: (808) 969-7603 F: (808) 933-9387
Hale Ola Pono M-F: 7am-4pm	670 Ponahawai St. Suite 114 Hilo, Hawaii, 96720	T: (808) 965-6929 F: (808) 935-4916
Closed 12:30-1:30pm  Kona 1  M-F: 6am-12pm	76-6225 Kuakini Hwy. Suite 103B Kailua-Kona, Hawaii 96740	T: (808) 326-2548 F: (808) 326-9494
Kona 2 M-F: 7am-5pm	75-170 Hualalai Rd Suite B200-201 Kailua-Kona, Hawaii 96740	T: (808) 329-1628 F: (808) 329-1620
3,500		(333) 333



# **Specialty Pharmacy**

Specialty pharmacy refers to the service created to manage the handling, dispensing and shipping of specialized therapies. Specialty medications include injectable/infused formulations, and oral oncolytic to treat complex or rare chronic conditions. Due to the complexities associated with specialty pharmaceuticals, patients receiving these medications will receive continuous patient education and medical management by a skilled specialty pharmacy staff.

# **Accredo Health Group**

T: 1 (808) 732-3431

F: 1 (808) 302-1028

# **Biologics**

T: 1 (808) 850-4306

F: 1 (808) 823-4506

# **BiovaRx**

T: 1 (808) 445-6874

F: 1 (808) 342-4596

# **CVS Caremark Specialty Pharmacy**

T: 1 (808) 254-2727 (local); 1 (800) 896-1464 (toll free)

F: 1 (808) 254-4445 (local); 1 (877) 232-5455 (toll free)



# **Co-pay Assistance**

Financial assistance for the uninsured, underinsured. Funding based on disease type and/or for medication.

# **Health Well Foundation**

1-800-675-8416 www.healthwellfoundation.org

The Leukemia & Lymphoma Society's Co-pay Assistance Program 1-877-557-2672 www.lls.org/copay

# **Patient Access Network Foundation**

1-866-316-7263 www.panfoundation.org

**Patient Advocate Foundation: Co-Pay Relief** 

1-866-512-3861 www.copays.org

Good Rx tracks prescription drug prices offers drug coupons <a href="https://www.GoodRx.com">www.GoodRx.com</a>

Needymeds Tracks the best source of information on patient assistance programs

www.needymeds.org



# **Financial Assistance/Insurance**

Apply to Medicaid, SSI, disability, and other financial assistance

Med-Quest/Medicaid (Hilo)	1388 Kilauea Ave Hilo, Hawaii 96720	T: (808) 933-0339 F: (808) 933-0344
Med-Quest/Medicaid (Kona)	75-5591 Palani Rd. Ste 3004 Kailua-Kona, Hawaii 96740	T: (808) 327-4970 F: (808) 327-4975
Social Security Administration/Medicare	Prince Kuhio Mall 111 E Puainako St Hilo, Hawaii 96720	T: (808) 772-1213
DHS Nutrition Financial Assistance		T: (808) 981-2754
HealthCare.gov	Online or by phone.  When enrollment is over but still need insurance. Call or go online to see if you can enroll.	1 (808) 318-2596 TTY: 1 (855)889-4325
HIHAF Keaau	16-204 Melekahiwa Place #1 Keaau, Hawaii 96749 Receive in-person help to apply for insurance, Medicaid, marketplace insurance.	T: (808) 982-8800

Extra Help: If you have Medicare only, you may qualify for Extra Help that will help your Medicare premiums and part D medications. If you aren't eligible you may still be able to enroll in a Medicare prescription plan.

Medicare supplemental plans are also available to help pay for health care costs that Original Medicare doesn't cover.

<u>If you have any questions or would like more info, please contact the Patient</u> Navigator at (808) 932-4971.



# **Helpful Websites**

# www.nccn.org

National Comprehensive Cancer Network a not-for-profit alliance of 27 leading cancer centers devoted to patient care, research, and education, is dedicated to improving the quality, effectiveness, and efficiency of cancer care so that patients can live better lives.

# www.cancer.org

American Cancer Society 1-800-227-2345 Provides information and referral on various issues related to cancer treatment, services, literature, transportation, equipment, encouragement and support, Relay for Life, wigs.

# www.cancercare.org

Provides counselling, Support groups, education, financial assistance. Speak with an oncology social worker for free 1-800-813-4673.

# www.youngsurvival.org

Breast cancer in young adults. Support for under age 40.

# www.lls.org

Leukemia and Lymphoma, treatment, support, research, financial support.

## www.chemocare.com

Chemocare is a comprehensive resource for cancer patients and their caregivers that provides chemotherapy/immunotherapy drug and side effect information, cancer wellness information, and links to additional reliable resources and organizations.

## www.breastcancer.org

Connect with others for support, practical information, and answers to your questions from people with shared experiences.



# **Clinical Trials**

Clinical trials are research studies that involve people. Through clinical trials, doctors find new ways to improve treatments and the quality of life for people with disease. Researchers design cancer clinical trials to test new ways to:

- · Treat cancer
- Find and diagnose cancer
- Prevent cancer
- · Manage symptoms of cancer and side effects from its treatment

Clinical trials are the final step in a long process that begins with research in a lab. Before any new treatment is used with people in clinical trials, researchers work for many years to understand its effects on cancer cells in the lab and in animals. They also try to figure out the side effects it may cause. Any time you or a loved one needs treatment for cancer, clinical trials are an option to think about. Trials are available for all stages of cancer. It is a myth that they are only for people who have advanced cancer that is not responding to treatment.

East Hawaii Health Cancer Center has partnered with the University of Hawai'i Cancer Center to offer clinical trials. If you are interested in participating or would like more information about clinical trials, please speak to your East Hawaii Health Cancer Center Doctor or Nurse.

### **Clinical Trial Resources:**

www.uhcancercenter.org

<u>www.clinicaltrials.gov</u> is a database of privately and publicly funded clinical studies conducted around the world



# **Durable Medical Equipment (DME)**

Durable medical equipment refers to but not limited to, wheelchairs (manual and electric), canes, crutches, walkers, ventilators, oxygen, pressure mattresses, prosthetics, orthotics, etc. These items may be covered by your insurance plan, please call your insurance to inquire. Covered DMEs and services will require a referral from your PCP or healthcare provider.

# **Apria Health Care – respiratory needs and DMEs**

T: (808) 969-1211

# **Rainbow Medical**

224 Haili St B, Hilo, Hawaii 96720

T: (808) 982-3834

# **Aloha Medical Supplies and Services**

T: (808) 887-2828 Waimea, Hawaii 96743

T: (808) 323-3313 Kona, option 2

# Wigs/Hair Loss

# **Hair Stations**

159C Keawe St. Hilo, Hawaii 96720

T: (808) 217-9012

# **Tiana's Avon and Wigs**

74-5599 Luhia St. D4. Kailua Kona, HI 96740

T: (808) 326-2866

Durable Medical Equipment (DME) continued.... next page



# **Breast Prosthetics**

### **Rainbow Medical 224**

Haili St B, Hilo, Hawaii 96720

T: (808) 982-3834

# **Me Again-Breast Prosthesis**

1329 Lusitana St # 706, Honolulu, Hawaii 96813

T: (808) 988-8004

# Nordstrom Ala Moana - Prosthesis Program

Ala Moana Center, 1450 Ala Moana Blvd Suite 2950, Honolulu, HI 96814.

Call ahead to book a certified Prosthesis Fitter and if they take your insurance.

T: (808) 953-6100

# Lymphedema Treatment

## Rehab of the Pacific

76 Puuhonu Place Hilo, Hawaii 96720

T: (808) 961-5776

F: (808) 961-6473

# **Life Care Center of Hilo-Out Patient Therapy**

944 West Kawailani Street Hilo, Hawaii 96720

T: (808) 930-9158

F: (808) 930-9167

# **Compression Garment Company**

3221 Waialae Ave Suite 360, Honolulu, Hawaii 96816

www.compressiongarmentcompany.com

T: (808) 732-7744

F: (808) 732-7766

# **Dietician Services**

# Hui Mālama Ola Nā 'Ōiwi

1438 Kilauea Ave, Hilo, Hawaii 96720

T: (808) 969-9220

# **Hawaii Family Health**

50 Ululani St, Hilo, Hawaii 96720

T: (808) 933-2399



# **Transportation**

# **Medicaid Quest Members Only - Medical Taxi**

UHC QI- Logisticare	1(808) 475-5746
Ohana QI- Intelliride	1(866) 481-9699
HMSA QI	1(808) 948-6486
AlohaCare QI	1(808) 973-0712

# Taxi Service (Share a Ride Taxi)

Hele-On Shared Ride Taxi Coupons available for purchase, please inquire at (808) 961-8744

ACE One (24hrs)	(808) 935-8303 ADA accessible
Kwiki Taxi (24hrs)	(808) 498-0308 ADA accessible
J&W Tour and Taxi	(808) 665-7787
Gio's Taxi	(808) 785-6080
Helen's Taxi	(808) 895-4400
Stan's Taxi	(808) 443-8810
Pono Express Hawaii	1(800) 258-6880

# **Other Transportation Services**

Co-ordinated Services for the Elderly	(808) 961-8777
Hele-On Bus/ Share ride taxi	(808) 961-8744
Hawaii County Economic Opportunity Council	(808) 961-2681
Hui Malama – Kokua Hali Specialty	(808) 969-9220



# **Palliative Care**

Palliative care is specialized medical care for people with serious illness. This type of care is focused on providing relief from the symptoms and stress of a serious illness. The goal is to improve quality of life for both the patient and the family.

Palliative care is provided by a specially-trained team of doctors, nurses and other specialists who work together with a patient's other doctors to provide an extra layer of support. It is appropriate at any age and at any stage in a serious illness, and it can be provided along with curative treatment.

# **Kupu Care at Hawaii Care Choices**

T:(808) 969-1733

# **HMSA Supportive Care**

Eligible HMSA members, please inquire within. Provided by Hawaii Care Choices, North Hawaii Hospice, and Hospice of Kona.

T: (808) 969-1733 in Hilo, East Hawaii

T: (808) 885-7547 in Kamuela and Area

T: (808) 324-7700 in Kona, West Hawaii

# **Bereavement and Grief Counseling/Hospice**

# **Hawaii Care Choices**

1011 Waianuenue Ave, Hilo, Hawaii 96720

T: (808) 969-1733

# North Hawaii Hospice

65-1328 Kawaihae Rd, Waimea, Hawaii 96743

T: (808) 885-7547

# **Hospice of Kona**

75-5925 Walua Rd # 101, Kailua, Hawaii 96740

T: (808) 324-7700



# Hope Lodge (Oahu)

The American Cancer Society Hope Lodge program provides a free home away from home for cancer patients and their caregivers.

Each Hope Lodge community offers a supportive, homelike environment where guests can share a meal, join in the evening's activities, or unwind in their own private room.

Patients staying at a Hope Lodge must be in active cancer treatment, and permanently reside more than 40 miles or one hour away from their cancer treatment center.

Each patient must be accompanied by a caregiver.

Please inquire within.

Clarence T.C. Ching - Hope Lodge

251 South Vineyard Street Honolulu, Hawaii 96813 Phone: (808) 566-8430

Email: hopelodgehonolulu@cancer.org



# **Support Groups**

# Mālama Ka Pili Pa'a at Hui Mālama Ola Nā 'Ōiwi

Where: Hui Malama Ola Na Oiwi Office 1438 Kilauea Ave, Hilo, Hawaii 96720

T: (808) 969-9220

www.HMONO.org inquire within for meeting times

Where: Church of the Holy Cross

400 W. Lanikaula St., Hilo, Hawaii 96720

T: (808) 935-2723 for Albert or Roy at roytoma@msn.com for information and

directions. Please inquire within for meeting times.

# **Head and Neck Cancer Support Group**

Where: Virtual meetings via Web Ex Time: 11:00am- 12:00pm

3<sup>rd</sup> Monday of every month

For more information on programs and services, call (808) 691-8984 or email

dsardinha@queens.org