CREATING A POWERSHARE ACCOUNT:

To create a PowerShare account to get images from Hilo Benioff Medical Center, type in the following url <u>https://www1.nuancepowershare.com</u> into your web browser.

Click on Register now

Nuance [®] PowerShare [®] Network	
Sign in to PowerShare	
Email	
Next	
New to PowerShare? Register now	

Choose to register as a patient and fill in the information. Click register.

	Nuance° PowerShare[~] Network	
۲	Register as a patient Patient Patient Physician Healthcare organizations All fields are required	
	Name First Name	
	Last Name Account	
	Email Create password	
	Confirm password	
	I have read and accept the Terms and Conditions I have read and accept the HIPAA Agreement	
	l'm not a robot	
	Register	
	Cancel	

You will see a successfully registered with Nuance PowerShare message that directs you to check the email you used to register to confirm the registration. Check your junk mail if you don't see the email from Nuance PowerShare.

ADDING HBMC AS A CONTACT:

After verifying your email address, it will bring you to the PowerShare login screen. Login using the credentials you created when registering.

Click on the contacts tab

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Click on add new contacts

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In category, choose Hospital/Facility from the drop down list

In Name, type in HILO BENIOFF MEDICAL CENTER

LEAVE OTHER FIELDS BLANK

Click search

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	Home	Contacts	Images	Messages	
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	State	~			
	Zip Code:				
	Search or Cancel				

Our facility will populate under search results.

Click invite.

Search Results



HILO BENIOFF MEDICAL CENTER Hub (HILO MEDICAL CENTER) 1190 WAIANUENUE AVE, HILO, HI, 96720-2089 808-932-3420 Facility / General Acute Care Hospital



Check the boxes and click invite

•

Invite HILO BENIOFF MEDICAL CENTER	×
will have to confirm this invitation.	
Personal Message	
hereby electronically sign a	
HIPAA release for any data shared with this contact in the future	
Allow contact to upload to my Image Folder	
(Warning: By selecting this option you are granting full upload access to your account)	
Allow contact to make a copy of images shared with them	
Invite or Cancel	

The request to join HBMC will need to be accepted before you are able to proceed to the next step which is to request your images. You should receive an email from Nuance PowerShare informing you when your request has been accepted.

TO REQUEST IMAGES FROM HBMC:

From the Home screen click on the Request Images tab

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Type Hilo Benioff Medical Center in the Imaging Facility or Hospital Name box. Leave all other fields black and click search facilities. Our logo and site information will populate under search results. Click on request images.

• My Images o My Images Pinned	Request Images				
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Your name will automatically be filled out, input your date of birth (mm/dd/yyyy) and gender and click next. *Date of Birth and Gender are required*

Pinned	(i)	Create Your Image Request		
 My Images No My Images Pinned Shared Images No Shared Images Pinned 	d	Requested By: Name: E, Email Address: C		Request will be sent to: Facility: HILO BENIOFF MEDICAL CENTER Address: 1190 WAIANUENUE AVE, HILO, HI
 ▼ Patients No Patients Pinned ▼ Physicians No Physicians Pinned ▼ Facilities No Facilities Pinned 		Patient Information Required]	
		Date of Birth	Date of Birth is requi	red.
		⊖ Male ⊖ Female	 Gender type is requi 	red.
		Optional Phone Address1]	
		Address2 City State]]	
		Zip Next or Cancel]	

Fill in the date your imaging was done on. In the description box please note what imaging you are requesting. If multiple dates/studies are being requested, list it in the box with the date and type of study (ex: 09/10/2024-CT HEAD, 08/01/2023-US ABDOMEN).

Click send request.

Image Information	
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Image Date	
Physician	
Modality ~	
Body Part	
Description	("<") and greater than (">") will be removed from the description automatically
	(<) and greater than (>) will be removed from the description automatically.
Send Request or Cancel	

Once we receive your request, we will fulfill it and you will be sent a token code in your PowerShare messages that you will need to unlock your images.

Token Code and Unlocking images:

After Logging In, from the home screen, Click on the messages tab:

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Click on the words in the subject column to open the message.

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	HILO BENIOFF ME CENTER	DICAL 1 image se Hernandez	t has been shared with you by	Raynelle	share 0 P	1/28/2025 2:34 M
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Highlight the code, right click and copy it.

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After copying the code...Click on the images tab

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		Reply	Forward	or Cancel					

Right click and Paste the code into the token code box

Nuance[®] PowerShare[®] Network

ł	Home	Contacts	Ima	ages	Messages		
SHOW: All Images						Refresh	Clear Filters
Name	Upload Date (ET)	M DICOM	Study Date	Modality	Source ▼	e	Owner
Image ID: 3622088379433171972	HILO BENIOFF MEDICAL CE	NTER	Code:	Remove	code here		

When the lock turns into an image, you can click on it and a viewer will open in a separate window.

	Nuance* PowerShare Netwo	ork					
٩		Home	Contacts	Images	Messa	jes	
ß	SHOW: All Images					Refresh Clea	ar Filters
	Name T	Upload Date (ET)	V DICOM Study	Date	Modality	Source	Owner

Please note that the image viewer window may pop up behind the current window you have open

For help with viewing, saving, downloading images please contact Nuance PowerShare at

1-866-809-4746 or email them at support@nuancepowershare.com