

CREATING A POWERSHARE ACCOUNT:

To create a PowerShare account to get images from Hilo Benioff Medical Center, type in the following url <https://www1.nuancepowershare.com> into your web browser.

Click on Register now



Sign in to PowerShare

New to PowerShare?

Choose to register as a patient and fill in the information. Click register.



Register as a patient

- Patient Physician Healthcare organizations

All fields are required

Name

Account

I have read and accept the [Terms and Conditions](#)

I have read and accept the [HIPAA Agreement](#)

 I'm not a robot 
reCAPTCHA
Privacy - Terms

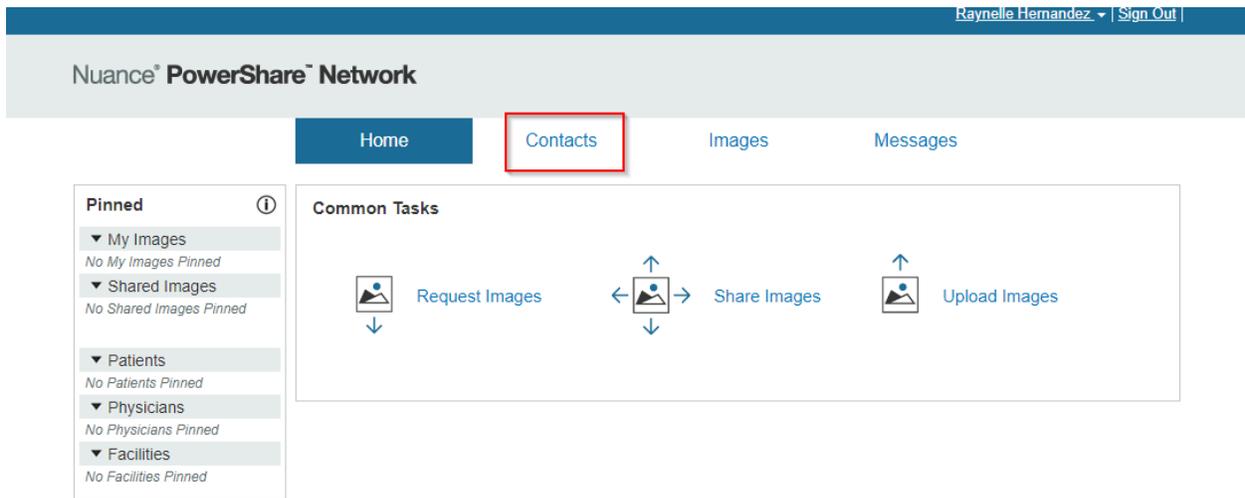
[Cancel](#)

You will see a successfully registered with Nuance PowerShare message that directs you to check the email you used to register to confirm the registration. Check your junk mail if you don't see the email from Nuance PowerShare.

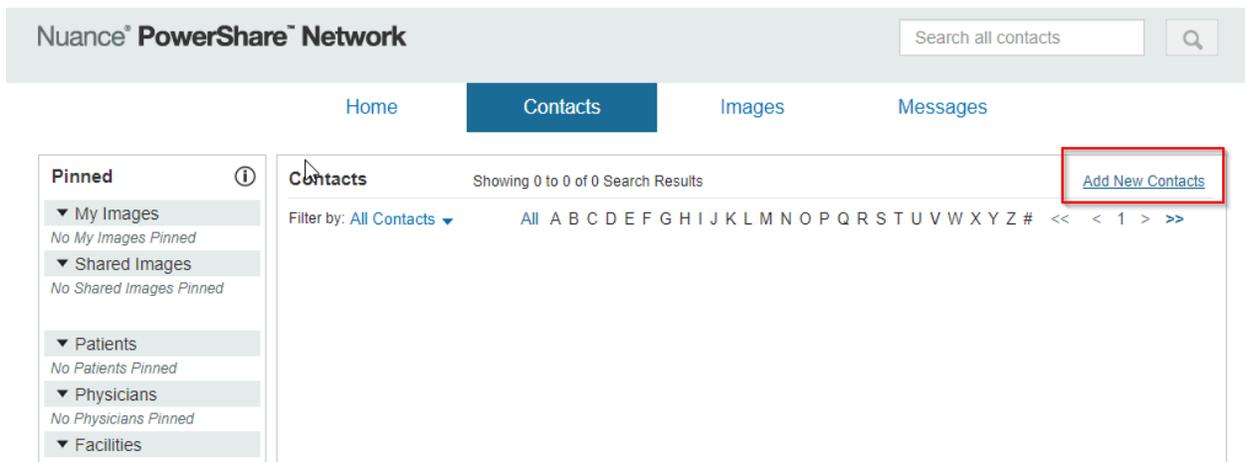
ADDING HBMC AS A CONTACT:

After verifying your email address, it will bring you to the PowerShare login screen. Login using the credentials you created when registering.

Click on the contacts tab



Click on add new contacts



In category, choose Hospital/Facility from the drop down list

In Name, type in HILO BENIOFF MEDICAL CENTER

LEAVE OTHER FIELDS BLANK

Click search

Nuance® PowerShare™ Network

Search all contacts

Home Contacts Images Messages

Pinned

- My Images
No My Images Pinned
- Shared Images
No Shared Images Pinned
- Patients
No Patients Pinned
- Physicians
No Physicians Pinned
- Facilities
No Facilities Pinned

Add New Contacts

Search for patients, physicians or facilities to invite into your Nuance PowerShare network.

Required

Category

Optional

Name:

Email:

City:

State

Zip Code:

Search or Cancel

choose HOSPITAL/FACILITY

type
HILO BENIOFF MEDICAL CENTER

Our facility will populate under search results.

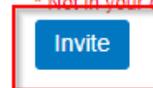
Click invite.

Search Results



HILO BENIOFF MEDICAL CENTER Hub
(HILO MEDICAL CENTER)
1190 WAIANUENUE AVE, HILO, HI, 96720-2089
808-932-3420
Facility / General Acute Care Hospital

* Not in your contacts



Check the boxes and click invite

Invite HILO BENIOFF MEDICAL CENTER

██████████ will have to confirm this invitation.

Personal Message

hereby electronically sign a
[HIPAA release](#) for any data shared with this contact in the future

Allow contact to upload to my Image Folder

(Warning: By selecting this option you are granting full upload access to your account)

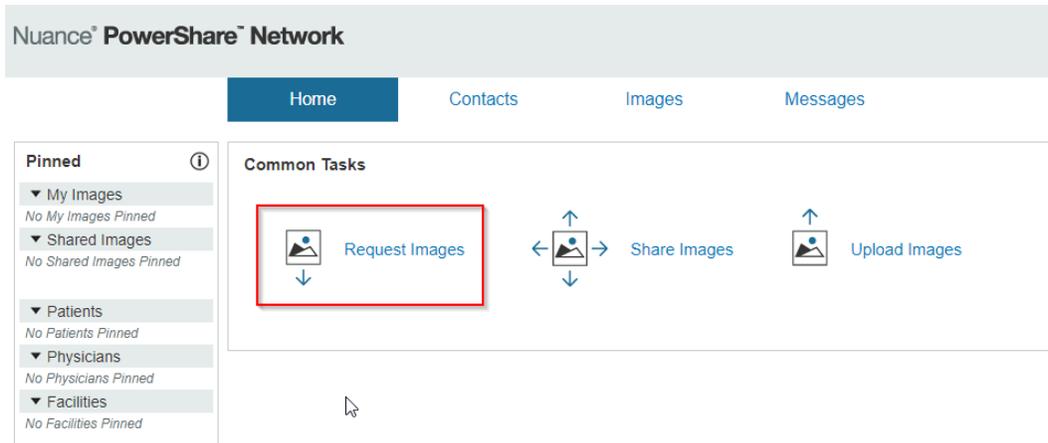
Allow contact to make a copy of images shared with them

or [Cancel](#)

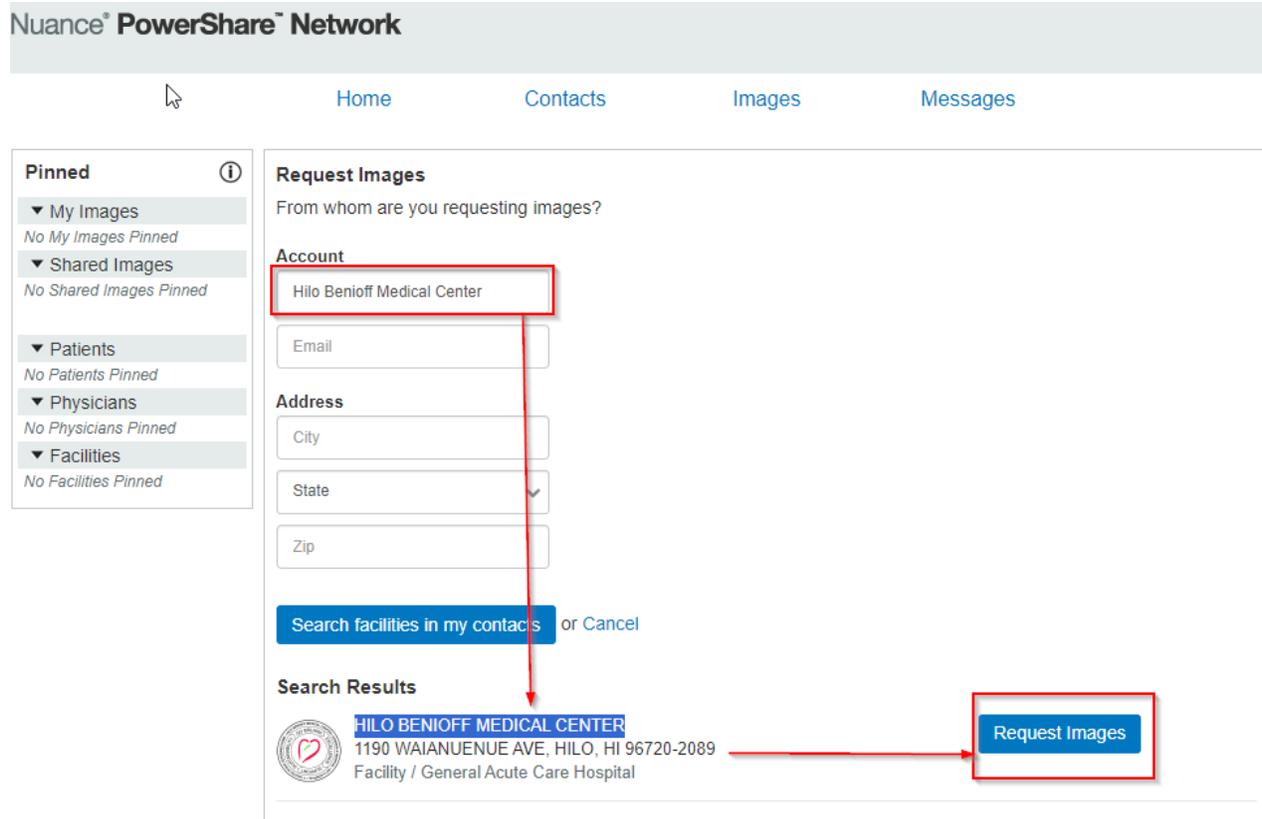
The request to join HBMC will need to be accepted before you are able to proceed to the next step which is to request your images. You should receive an email from Nuance PowerShare informing you when your request has been accepted.

TO REQUEST IMAGES FROM HBMC:

From the Home screen click on the Request Images tab



Type Hilo Benioff Medical Center in the Imaging Facility or Hospital Name box. Leave all other fields black and click search facilities. Our logo and site information will populate under search results. Click on request images.



Your name will automatically be filled out, input your date of birth (mm/dd/yyyy) and gender and click next. *Date of Birth and Gender are required*

Pinned ⓘ

▼ My Images
No My Images Pinned

▼ Shared Images
No Shared Images Pinned

▼ Patients
No Patients Pinned

▼ Physicians
No Physicians Pinned

▼ Facilities
No Facilities Pinned

Create Your Image Request

Requested By:
Name: ██████████
Email Address: ██████████

Request will be sent to:
Facility: HILO BENIOFF MEDICAL CENTER
Address: 1190 WAIANUENUE AVE, HILO, HI

Patient Information

Required

██████████

██████████

Date of Birth is required.

Male Female Gender type is required.

Address Information

Optional

▼

or Cancel

Fill in the date your imaging was done on. In the description box please note what imaging you are requesting. If multiple dates/studies are being requested, list it in the box with the date and type of study (ex: 09/10/2024-CT HEAD, 08/01/2023-US ABDOMEN).

Click send request.

Image Information

STAT

Optional

Image Date

Physician

Modality

Body Part

Description

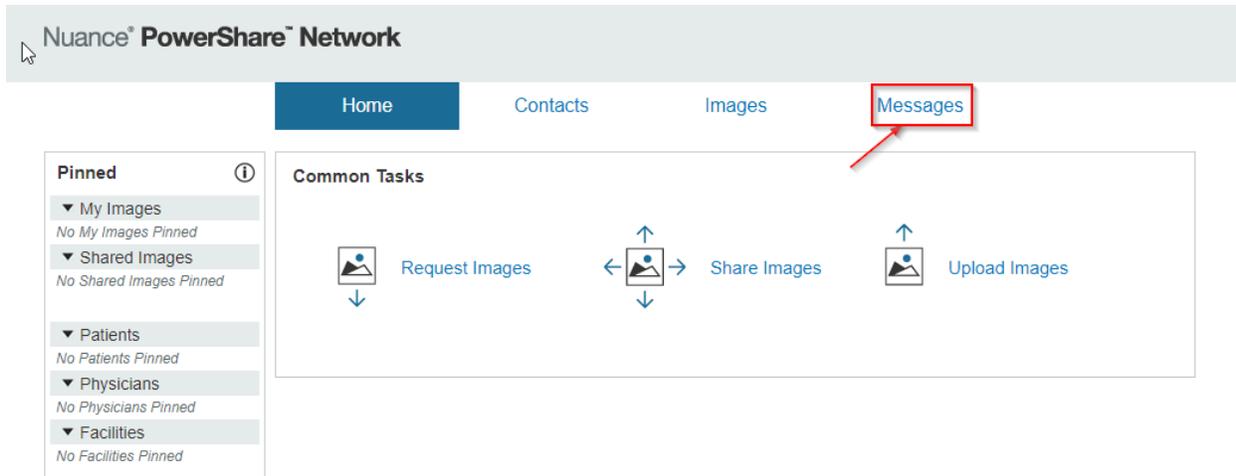
Note: Special characters less than (" $<$ ") and greater than (" $>$ ") will be removed from the description automatically.

or

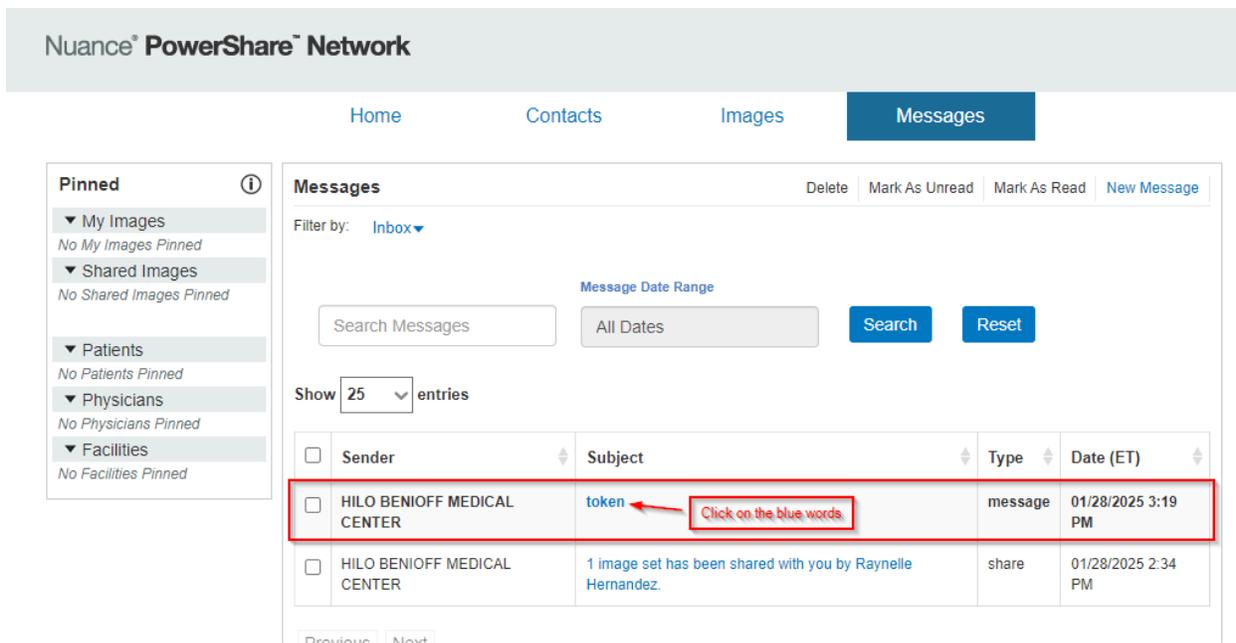
Once we receive your request, we will fulfill it and you will be sent a token code in your PowerShare messages that you will need to unlock your images.

Token Code and Unlocking images:

After Logging In, from the home screen, Click on the messages tab:



Click on the words in the subject column to open the message.



Highlight the code, right click and copy it.

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Home Contacts Images **Messages**

Pinned ⓘ

- ▼ My Images
No My Images Pinned
- ▼ Shared Images
No Shared Images Pinned
- ▼ Patients
No Patients Pinned
- ▼ Physicians
No Physicians Pinned
- ▼ Facilities
No Facilities Pinned

Messages Delete Mark As Unread Mark As Read New Message

 From : HILO BENIOFF MEDICAL CENTER
Date: 01/28/2025 3:19 PM
Subject: token

I4FE9W2ENLZB **copy the code**

here is the token code needed to unlock and view your images.

Reply Forward or Cancel

After copying the code...Click on the images tab

Nuance® PowerShare™ Network

Home Contacts **Images** Messages

Pinned ⓘ

- ▼ My Images
No My Images Pinned
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I4FE9W2ENLZB

here is the token code needed to unlock and view your images.

Reply Forward or Cancel

Right click and Paste the code into the token code box

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Home Contacts **Images** Messages

SHOW: All Images Refresh Clear Filters

Name	Upload Date (ET)	DICOM Study Date	Modality	Source	Owner
 Image ID: 3622088379433171972	HILO BENIOFF MEDICAL CENTER	Token Code: <input type="text"/>	Remove		

paste code here

When the lock turns into an image, you can click on it and a viewer will open in a separate window.

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Home Contacts **Images** Messages

SHOW: All Images Refresh Clear Filters

Name	Upload Date (ET)	DICOM Study Date	Modality	Source	Owner
<input type="checkbox"/>  TEST TEST	12/18/2024 8:24pm	1/18/2024 10:46am	DX	HILO BENIOFF MEDICA...	Shared

Please note that the image viewer window may pop up behind the current window you have open

For help with viewing, saving, downloading images please contact Nuance PowerShare at 1-866-809-4746 or email them at support@nuancepowershare.com

