



Date: April 10, 2026
To: Potential Offerors
From: H. Frank Schneider, Senior Contracts Manager
Re: **Solicitation Addendum No. 01 26-0379 HHSC EAST HAWAII FACILITIES
RFQ REGIONAL WATER SAFETY PLAN SERVICES Q & A.**

This correspondence serves as Solicitation Addendum No. 01 to the subject Request for Quotes (“RFQ”).

Your response to this RFQ should be governed by the content of the original RFQ and the revisions / corrections / additions / clarifications provided in this addendum notice.

Questions and Responses presented during the Q&A period of this RFQ are posted below for review and reference.

Q1. Are we able to do a walkthrough to survey all four site facilities?

A1. *You will need to arrange this potentially with each site. Connecting to the maintenance department staff. If this is possible, it will be at the availability of each sites schedule.*

Q2. Are there specific medical clearance or vaccination requirements for the contractor’s staff?

A2. *There are required to meet specific medical clearance and vaccination standards to ensure patient and facility safety. Mostly masking in patient safety areas. Sites must maintains a strict policy against reporting to work while ill. CONTRACTOR employees experiencing symptoms of illness (including fever, cough, sore throat, or respiratory issues) must not come to work. CONTRACTOR employees exhibiting COVID-19 symptoms should contact their manager to arrange for COVID-19 testing and must obtain must clearance to return to work site.*

Q3. “Periodic and annual testing” Will there be a certain required interval for sample collection & testing? Will the facility require testing only for legionella? Will other microbiological tests or metals testing be required?

A3. *Each site will have a FORMAL plan that the CONTRACTOR develops that is in line with regulations and codes. Frequencies are determined by compliance with these codes. Most items will be Legionella based, but will work out other testing with contract award winner. Sites are on county municipal water so much of the other testing is already managed either by the community or hospital staff.*

Q4. If additional, circumstantial testing needs to be performed will there be a change order to cover for the additional, circumstantial testing?

A4. *Not at this time, if regulations change then we will create an addendum to the agreement.*

- Q5. Are there currently any chlorine booster equipment at any of the four sites? Who owns the equipment? (vendor owned? facility owned?) If previous vendor owned, will the awarded contractor be required to replace the equipment? If chlorine booster equipment is on site, what is the volume of water in gallons being used per year? Please provide for all 4 facilities?**
- A5. *At HBMC campus chlorine booster equipment exists and is vendor owned, and awarded offeror will need to supply. Not applicable at other sites.*
- Q6. Are there any point-of-use filters at any of the four facilities? (vendor owned? Facility owned?) If previous vendor owned, will the awarded contractor be required to replace the equipment?**
- A6. *This is not part of the RFQ, all sites have facility owned and maintained items.*
- Q7. Do any of the other three facilities, outside of HBMC, have cooling towers or chillers that will need to have annual cleaning and inspection? Are air-cooled chillers or package chillers included under this annual maintenance & inspection line item? Is there an available equipment schedule for all cooling towers and chillers that will be included under this annual maintenance & inspection line item?**
- A7. *Inspection of HBMC cooling towers and the chillers with each site is a part of this RFQ. CARRIER also supports inspections. Must have annual cleaning and documentation for maintenance.*
- Q8. Are there any monitoring devices/sensors for chlorine and/or pH at any of the four facilities? If so, do the devices need to have the capability to send remote alarms to certain individuals? Is the incoming pH acceptable or is the water being treated?**
- A8. *Refer to the RFQ for this data. No remote devices exist or are part of this RFQ. Incoming water is municipal at all sites and is acceptable.*
- Q9. If facilities add on a new constructed facility or building at the property will there be a change order to add it to the Water Management Plan?**
- A9. *Yes. A supplemental agreement will need to be created to manage this scope addition.*
- Q10. Is annual testing of all backflow prevention (BFP) devices on all four properties required under Part F (bullet point 3)?**
- A10. *Yes. Refer to the RFQ for what is necessary to meet the guidelines and codes. More than what is outlined is not necessary. At Ka’U Campus 2x - Wilkins Model # 375AST Size 4” “Facility Main” Line Pressure 150psi & 1x – Watts Model I# 709 Size 4 “Fire System” Line Pressure 140psi. at Honokaa Campus have 4 BFP (1)WATTS LF009M2QT 2”, 2) WATTS 909 3”, 3) WILKINS 375AB 4”, 4)ZURN 6”). No data from the Yukio Home Site. HBMC Campus has 18.*
- Q11. Can you provide historical data on water safety issues, testing results, or compliance challenges at the clinical sites?**
- A11. *We have a viable water safety plan at all sites that meets the guidelines that are provided by accrediting agencies. Need all plans at all sites to be more formal, address with the Yukio Home Site. Refer to the RFQ for more detail, will share more data with winning offeror.*
- Q12. Does each facility currently have a Water Management Plan in place? If so, will those plans be made available for review upon contract award?**
- A12. *Each site has a water safety plan that contains the data outlined in the RFQ. Follow the RFQ for the elements of a viable plan. Yukio Home Site will need a formal plan to be in line with other sites.*

Q13. Does each facility maintain a list of current water sampling points and locations?

A13. *Coordinate with each sites authorized representative.*

Q14. Please identify the various water systems present at each facility (e.g., cooling towers, decorative fountains, ice machines, hot water heaters, etc.).

A14. *Refer to the RFQ for water safety plan elements. Cooling Towers and/or Chillers will need to be assessed at each site to meet guidelines set forth in the RFQ. On Honokaa Campus (ICE MACHINES- SCOTSMAN HID540A-1A (3X) & MANITOWOC RFF0620A (1X) HONOKAA-HOT WATER HEATER- AO SMITH MODEL # DSE 120A, RUUD MODEL # EGLS50-6A-G, RHEEM MODEL # ES120-30-G, HOT WATER STORAGE TANK- HI NBR- HPV0237-95). On Ka'u Campus facility owns 4 ice machines (1.Scotsman Model# HID525A-1A, 2.Manitowoc Model# RNS20AT-161, 3.Manitowoc Model# RNS12A-161, 4.Manitowoc Model#), Ka'u Hospital Water Heater (1.Day & Night 1969 state# HHB0094-71, 2.Sermeta 2019 State # HHB0467-19, 3.Sermeta 2019 State # HHB0468-19) and 3 Elkay water fountain with filters Maintenance replaces filter every 6 months. Youkio Home Site has water heaters, storage tanks, and ice machines.*

Q15. Is supplemental disinfection (e.g., chlorine dioxide, copper-silver ionization, monochloramine) currently in use at any of the four locations?

A15. *No.*

Q16. Are there any known Legionella detections or other water quality issues at any of the four facilities?

A16. *No. We have viable water safety plans that meet required regulations at all clinical sites. Refer to the RFQ.*

Q17. Please identify the building water source at each location. Are the facilities served by a municipal water supply, or do any rely on private wells? Additionally, Item F references ensuring water meets state primary drinking water regulations, including maximum contaminant levels (MCLs). Does the scope of this RFQ include compliance testing for drinking water quality?

A17. *All sites are on municipal water. County does necessary testing and treatment. Refer to RFQ for what is required.*

Q18. Item F also references the implementation of backflow prevention. Please clarify whether this refers to the installation of backflow prevention devices, periodic testing of existing backflow preventers, or visual confirmation that backflow prevention devices are in place.

A18. *We seek a water safety plan for all sites that will allow compliance with all elements outlined by regulatory agencies, refer to the RFQ. Backflow testing is likely performed annually at each site. Ka'u Campus does an annual Backflow testing, last date of testing was done February 5, 2026 (Next due date will be February 5, 2027). Ka'u Campus Vendor who does our Backflow prevention Assembly report is Backflow Testing Hawaii LLC. By: Bonnie Magarro Certification #: 0829. HONOKAA Campus DOES ANNUAL BACKFLOW TESTING. LAST DATE OF TESTING WAS DONE 3/26/24. TESTING WILL BE COMPLETED THIS APRIL 13,2026 (Missed 2025 due to repair/parts replacements). Honokaa Campus has vendor WHO DOES OUR BACKFLOW PREVENTER INSPECTION IS QUALIFIED PLUMBING INC, ELEOT KAILPO LIC# CT-33336.*

Q19. Will the contractor have access to site maps, plumbing schematics, or building plans at each facility?

A19. *The awarded offeror will have access to data that will allow for the development of a water safety plan that meets all guidelines and criteria that are outlined in the RFQ.*

- Q20.** Item E references providing and supporting annual cleaning and inspection of water towers and chillers. Please clarify which of the four locations have cooling towers and/or chillers, and define the expected scope of services related to this equipment. Specifically, will the contractor be required to perform annual cooling tower cleaning and chiller tube brushing?
- A20. Cooling Tower and chillers exist on the HBMC campus. Other sites have chillers. Annual inspection and cleaning will be in line with a viable water safety plan requirements that are outlined within the RFQ.*
- Q21.** The scope of services contains some ambiguity regarding the division of responsibilities for routine control measures. When developing the Water Management Plan, certain control measure tasks—such as temperature monitoring or visual equipment checks—may need to be performed on a daily or weekly basis. Please clarify who will be responsible for each of the following roles:
- 1.** Performing the task at the recommended frequency per the Water Management Plan (e.g., taking a temperature reading)
 - 2.** Logging that the task was completed in the Water Management Plan
 - 3.** Verifying that the task was completed in accordance with the control measure requirement?
- A21. The water safety plan at each site will be different based upon facility needs. All sites will have an authorized team member that will support monitoring necessary for a viable water safety plan that meets guidelines and regulations. The CONTRACTOR is part of the team that must be assembled at each site to make sure that each water safety plan is multidisciplinary and will provide compliance with all applicable regulations. Refer to the RFQ for details.*
- Q22.** What is meant by "variations in available support may exist among the facilities?"
- A22. Not all sites have the same complement of staffing that the HBMC Campus has available.*
- Q23.** What type of work is currently being done by the Facility Staff to support the Water Safety Management Plan at each of the four sites?
- A23. Across all sites, PM Weekly, Monthly, Quarterly and Yearly requirements.*
- Q24.** Have there been any recent and/or concerning outbreaks of legionella at any of the four facilities?
- A24. No.*

Except as noted above, the RFQ 26-0379 is unchanged.